

Sweetlake 06-05-2016

How to effectively grow a development team

Jeroen van der Gulik

About me

- ❖ CTO / Co-Founder Isset (<http://isset.nl>)
- ❖ Señor Developer
- ❖ Builder of Artificial Stupidity
- ❖ @n0x13
- ❖ Likes Cats ... a lot





HA HA!

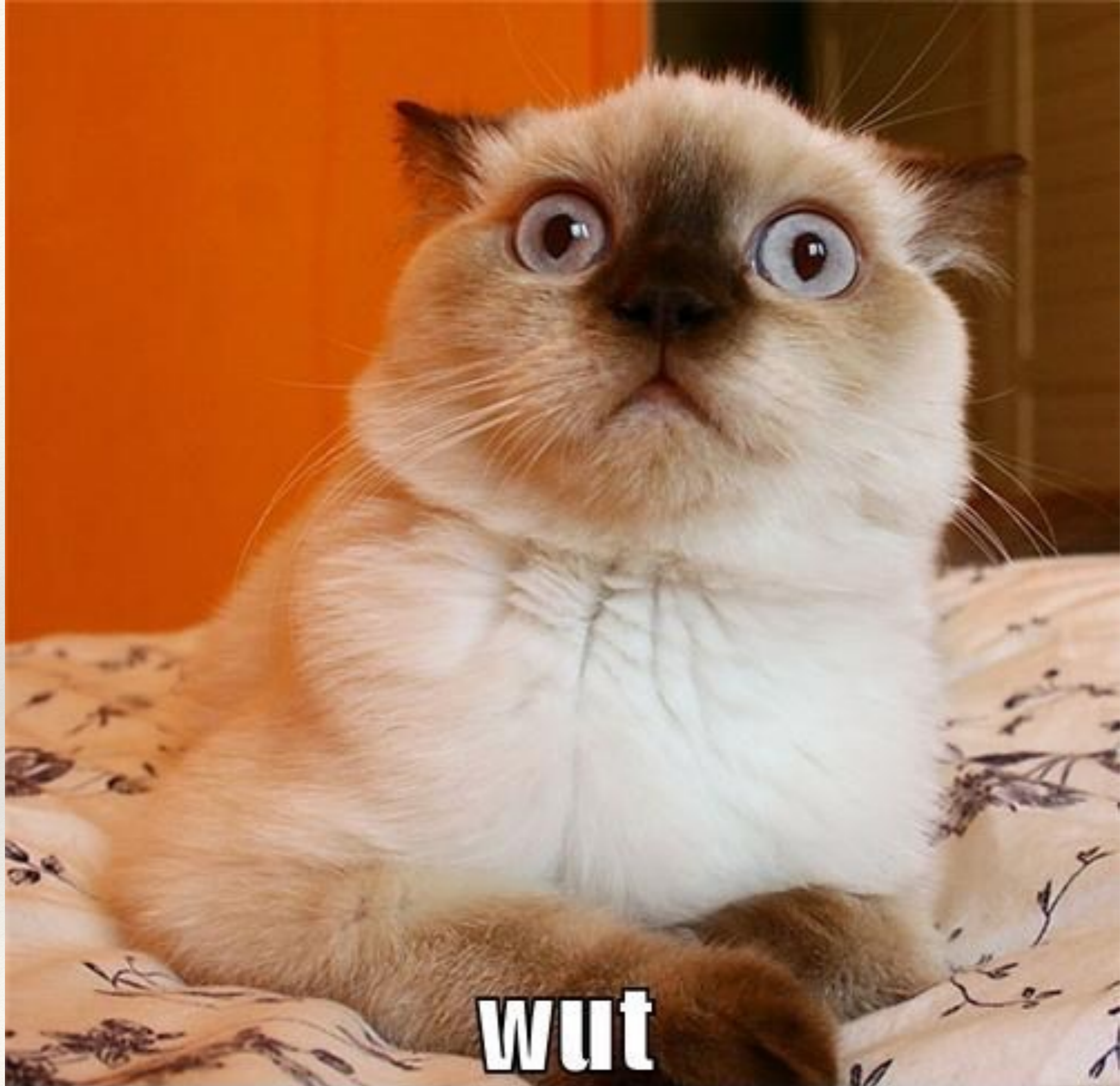


BUSINESS

STAND BACK, Y'ALL



I GOT THIS.



wut

Recruiters ?



Purina Friskies YouTube

“Companies that invest in their developer culture don’t need recruiters.”

–Cal Evans

What is Culture?

(baby don't hurt me, don't hurt me, no more)

Culture

- ❖ the beliefs, customs, arts, etc., of a particular society, group, place, or time
- ❖ a particular society that has its own beliefs, ways of life, art, etc.
- ❖ a way of thinking, behaving, or working that exists in a place or organization (such as a business)

What is Developer Culture ?

Developer Culture

- ❖ A set of shared values about development
- ❖ A way of thinking, behaving, or working in a place of work or business

What is Good Developer Culture ?

Good Developer Culture

- ❖ A set of shared values that stimulate positive behaviour
- ❖ A place of work or business that tries to optimise and balance happiness, learning, productivity, effectiveness and efficiency
- ❖ Efficient and Open Communication

Good Developer Culture

- ❖ A set of shared values that stimulate positive behaviour
- ❖ A place of work or business that tries to optimise and balance happiness, learning, productivity, effectiveness and efficiency
- ❖ Efficient and Open Communication

What are these mythical values ?



Agile Manifesto

- ❖ Individuals and interactions over processes and tools
- ❖ Working software over comprehensive documentation
- ❖ Customer collaboration over contract negotiation
- ❖ Responding to change over following a plan

SPITFIRE

MANIFESTO

- GOEDE WERKSFEER BOVEN NEGATIVITEIT
- LEREN VAN ELKAAR BOVEN ZEKER WETEN
- SAMENWERKEN BOVEN EILANDJES
- VERTROUWEN BOVEN CONTROLEREN

Our Values

- ❖ Good atmosphere over negativity
- ❖ Learning over Knowing
- ❖ Working Together over Silos
- ❖ Trust over Checking

A photograph of a baseball on a grassy field. The baseball is white with red stitching and is positioned on the right side of the frame. The background is a blurred green field. Overlaid on the image is white text that reads: "TOP STARTUP MISCONCEPTIONS: IF YOU BUILD IT, THEY WILL COME".

TOP STARTUP MISCONCEPTIONS:
IF YOU BUILD IT, THEY WILL COME



Culture takes time to grow

~~Buy~~ Import Culture

Recruiters !

Team Hiring vs Person Hiring

Good Developer Culture

- ❖ A set of shared values that stimulate positive behaviour
- ❖ A place of work or business that tries to optimise and balance happiness, learning, productivity, effectiveness and efficiency
- ❖ Efficient and Open Communication

Key Metrics

- ❖ Happiness
- ❖ Learning
- ❖ Productivity
- ❖ Efficiency
- ❖ Effectiveness

Create an environment

Facilitator

Enabler



Key Metrics

- ❖ Happiness
- ❖ Learning
- ❖ Productivity
- ❖ Efficiency
- ❖ Effectiveness

(Developer) Happiness



Happy developers are
over 9000% more
productive



“It has been shown that happiest software developers are significantly better analytical problem solvers.”

– *Happy software developers solve problems better: psychological measurements in empirical software engineering by Daniel Graziotin, Xiaofeng Wang, Pekka Abrahamsson (2014)*

What do developers want?



```
background-color: #fff;
text-shadow: 0px 0px 0px #fff;
filter: dropshadow(color=#fff,
color:#777);
}
header #main-navigation ul li span: hover {
box-shadow: 0px 0px 1px rgba(50, 50, 50, 0.5);
-webkit-box-shadow: 0px 0px 2px rgba(50, 50, 50, 0.5);
-moz-box-shadow: 0px 0px 1px rgba(50, 50, 50, 0.5);
background-color: #F9F9F9;
color: #444;
}
header #main-navigation ul li.active span {
color: #b90000;
}
header #main-navigation ul li span.dashboard: hover {
background: #F5F5F5 url('.../img/dashboard.png');
}
header #main-navigation ul li.active span.dashboard: hover {
background: #F9F9F9 url('.../img/dashboard_active.png');
```

What do developers need?

- ❖ Good Work Environment
- ❖ Good Tools
- ❖ Good Tooling
- ❖ Good Infrastructure
- ❖ Automate all the things
- ❖ No distractions

Programmers Bill of Right

- ❖ Every programmer shall have two monitors
- ❖ Every programmer shall have a fast PC
- ❖ Every programmer shall have their choice of mouse and keyboard
- ❖ Every programmer shall have a comfortable chair
- ❖ Every programmer shall have a fast internet connection
- ❖ Every programmer shall have quiet working conditions

“The number of programmers doubles every 5 years. That means, at any time, half the world's programmers have less than 5 yrs experience”

–Uncle Bob

Invest in your Team

CORPORATE DILEMMA

WHAT IF WE TRAIN THEM AND THEY LEAVE?

WHAT IF WE DON'T... AND THEY STAY?



INVESTING IN EMPLOYEES

H. C.

Key Metrics

- ❖ Happiness
- ❖ Learning
- ❖ Productivity
- ❖ Efficiency
- ❖ Effectiveness

(Team) Learning

Investment of Time

- ❖ Mentor / Padawan
- ❖ Pair Programming
- ❖ Brown Bag lunches
- ❖ Bookclub
- ❖ Slideshow Karaoke
- ❖ Code Burn
- ❖ Code Kata
- ❖ Code Review

Investment of Money

- ❖ Buy all the things (i.e. Books, Tooling)
- ❖ Conference / Meetups (Sponsor !)
- ❖ Workshops / Courses / Training / Getting Certified
- ❖ Google Friday (20%) / Hackatons / Side Projects
- ❖ Gym subscription

Key Metrics

- ❖ Happiness
- ❖ Learning
- ❖ Productivity
- ❖ Efficiency
- ❖ Effectiveness

Kill All Meetings.

Minimise the number of Meetings.

A close-up photograph of a person's hand holding a white ceramic mug. The mug features a black printed message. The text is arranged in several lines: 'I SURVIVED' on the first line, 'ANOTHER' on the second, 'MEETING' on the third, a decorative banner containing 'THAT SHOULD HAVE' on the fourth, 'BEEN AN' on the fifth, and 'EMAIL' on the sixth. The background is a dark blue fabric, likely a shirt.

**I SURVIVED
ANOTHER
MEETING
THAT SHOULD HAVE
BEEN AN
EMAIL**

Remove All Distractions

Key Metrics

- ❖ Happiness
- ❖ Learning
- ❖ Productivity
- ❖ **Efficiency**
- ❖ Effectiveness

Automate All The Things

Remove Obstacles

Key Metrics

- ❖ Happiness
- ❖ Learning
- ❖ Productivity
- ❖ Efficiency
- ❖ **Effectiveness**



Konstantin K

@everzet



Following

Majority of development costs do not come from time needed to write code. They come from time needed to learn what's the right code to write

RETWEETS

74

LIKES

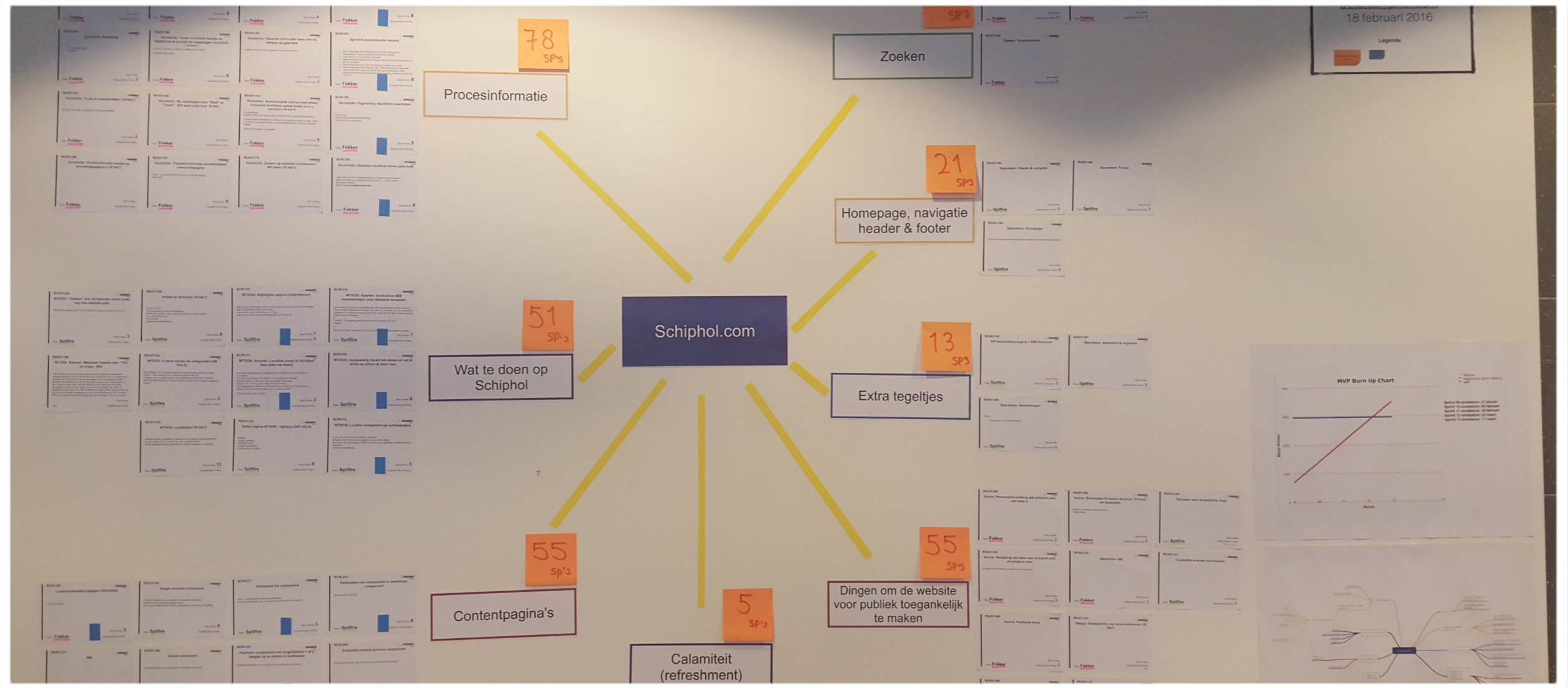
61



6:25 p.m. - 19 Feb 2016

📍 Camden Town, England



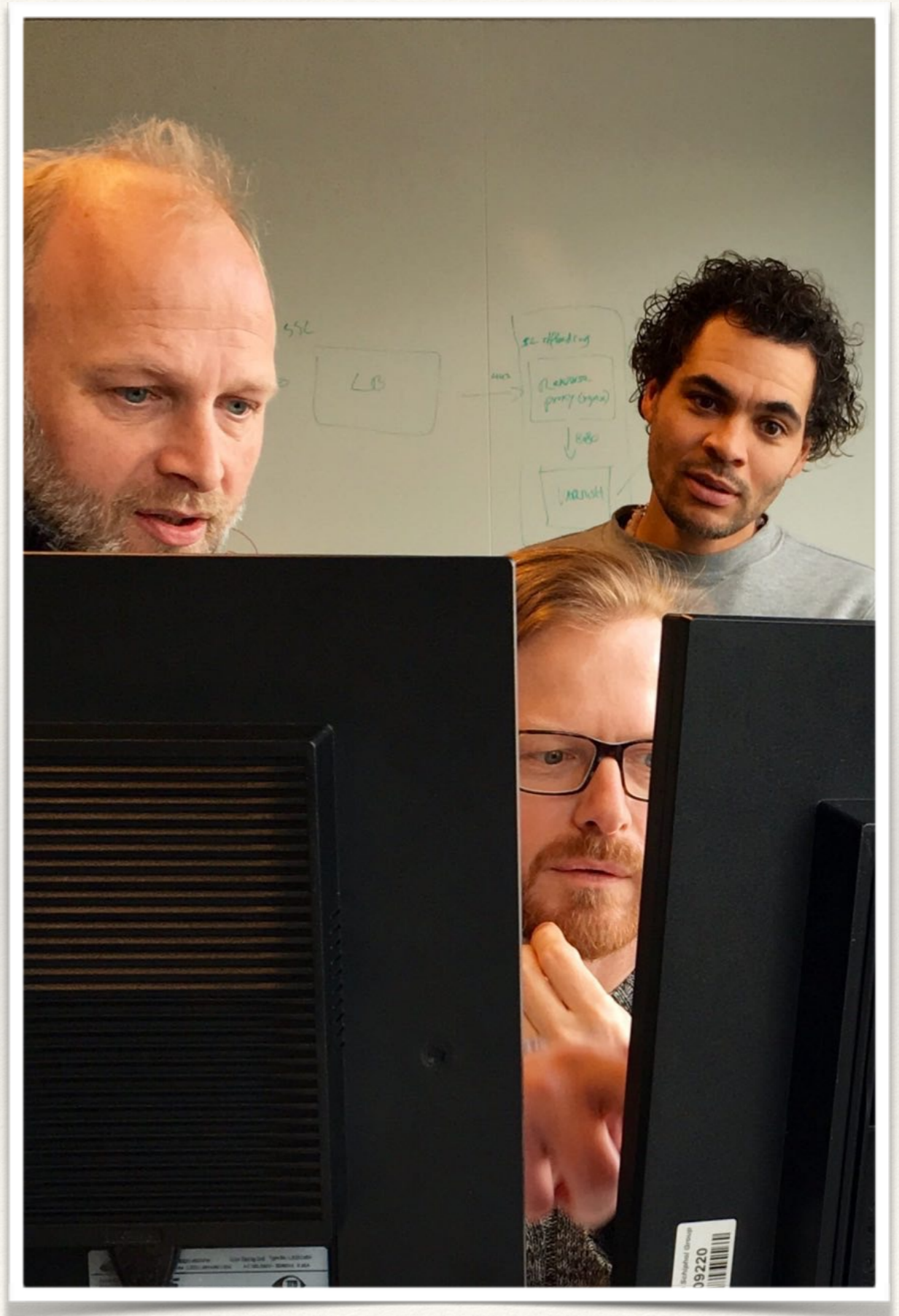


Domain Driven Design



Event Storming

Communication



Good Developer Culture

- ❖ A set of shared values that stimulate positive behaviour
- ❖ A place of work or business that tries to optimise and balance happiness, learning, productivity, effectiveness and efficiency
- ❖ **Efficient and Open Communication**

Building a Team?

~~Building~~ Growing a Team

Gardening

- ❖ Know Thyself
- ❖ Act on Trust
- ❖ Set clear Goals
- ❖ Encourage a Culture of High Standards
- ❖ Rinse and Repeat

Self Organising

Support from the organisation

Team dynamic

Teaming Model

- ❖ Forming
- ❖ Storming
- ❖ Norming
- ❖ Performing



Richard Dalton

@richardadalton



Follow

Teams are immutable. Every time someone leaves, or joins, you have a new team, not a changed team.

RETWEETS

717

LIKES

510

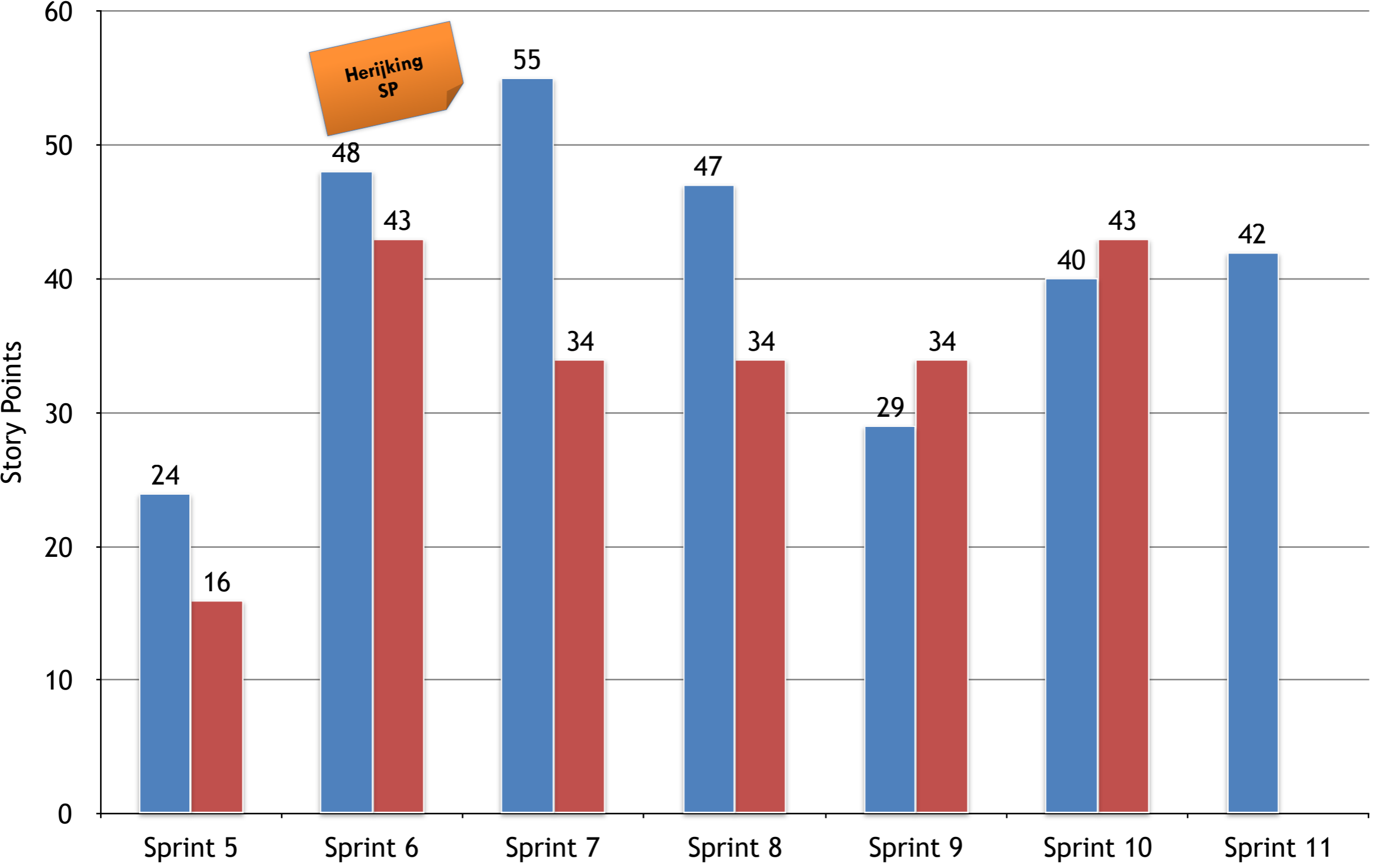


12:20 a.m. - 22 Feb 2015



Velocity Realisatieteam 'Fokker'

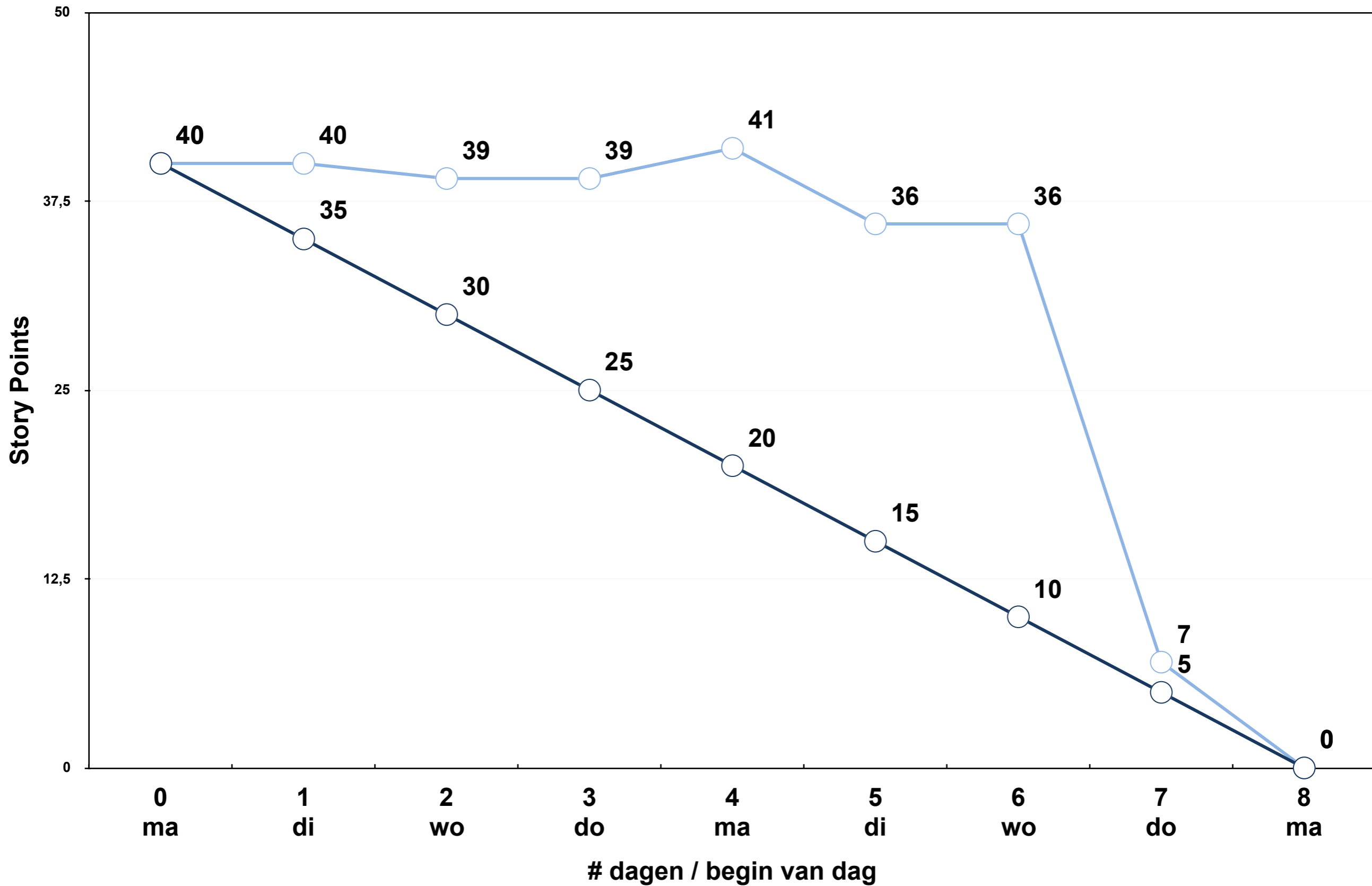
■ Story Points verwacht te halen
■ Story Points behaald



Accountability

Burn down chart Sprint 10 Realisatieteam 'Fokker'

- Natuurlijk verloop
- Echt verloop

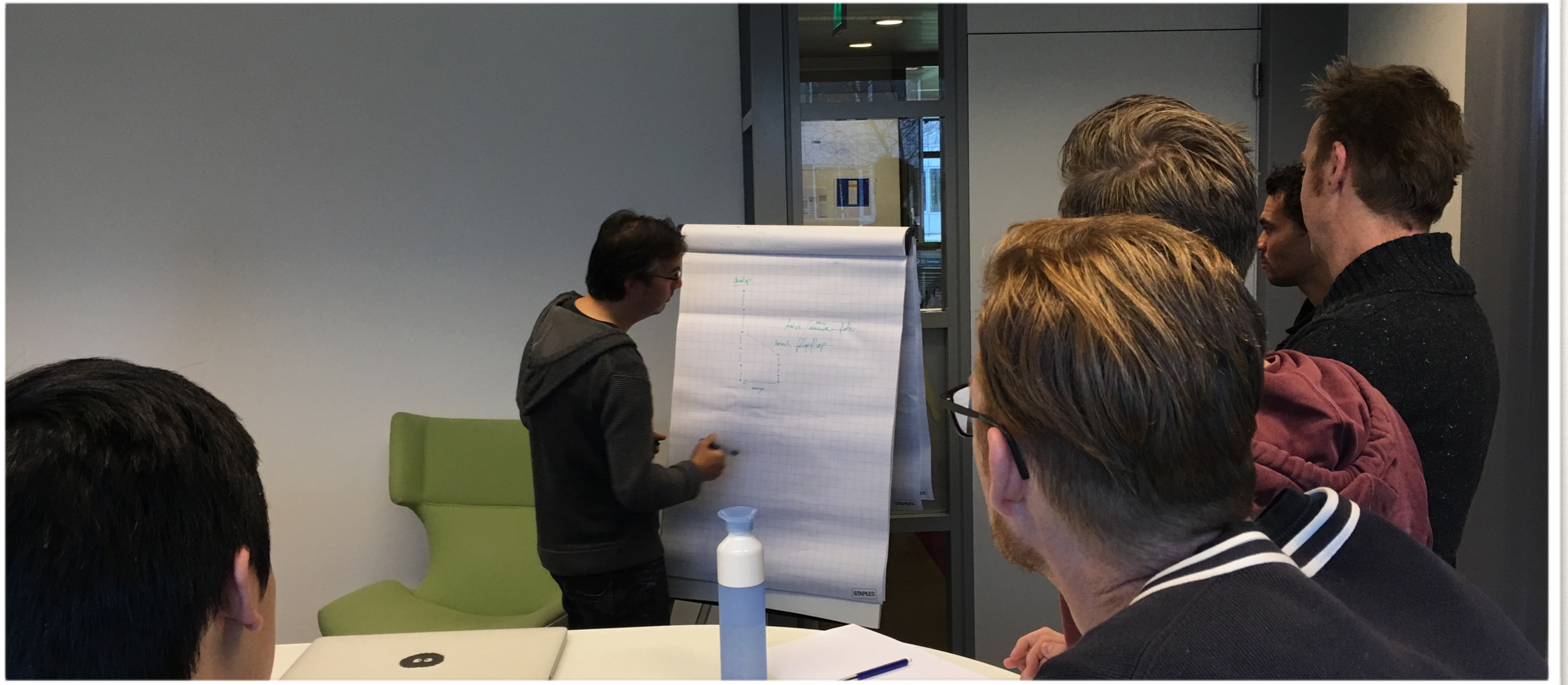




Motivating



Involvement



Feedback

Managing by walking around



The Little Things

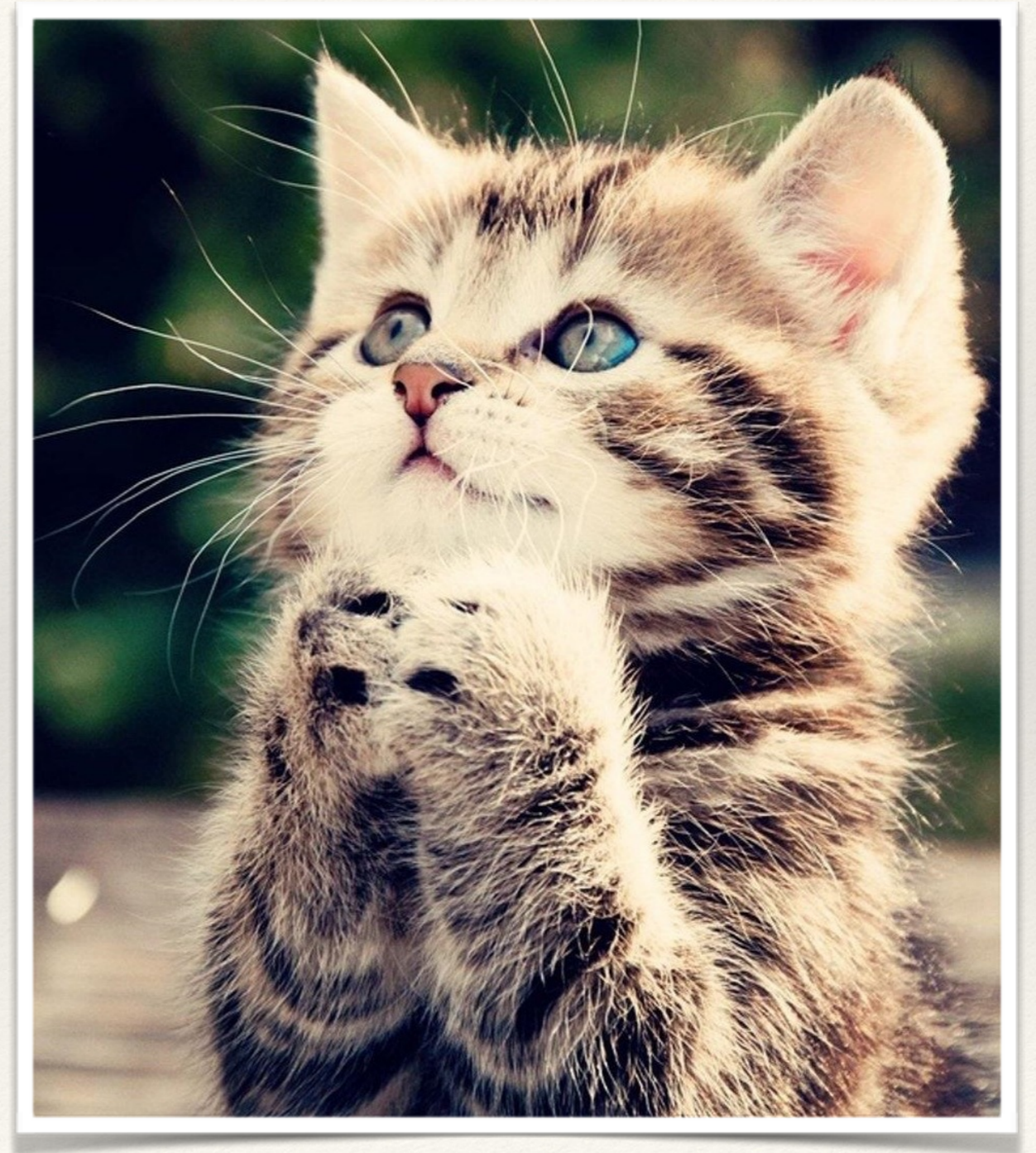
Become an advocate



Not always about work

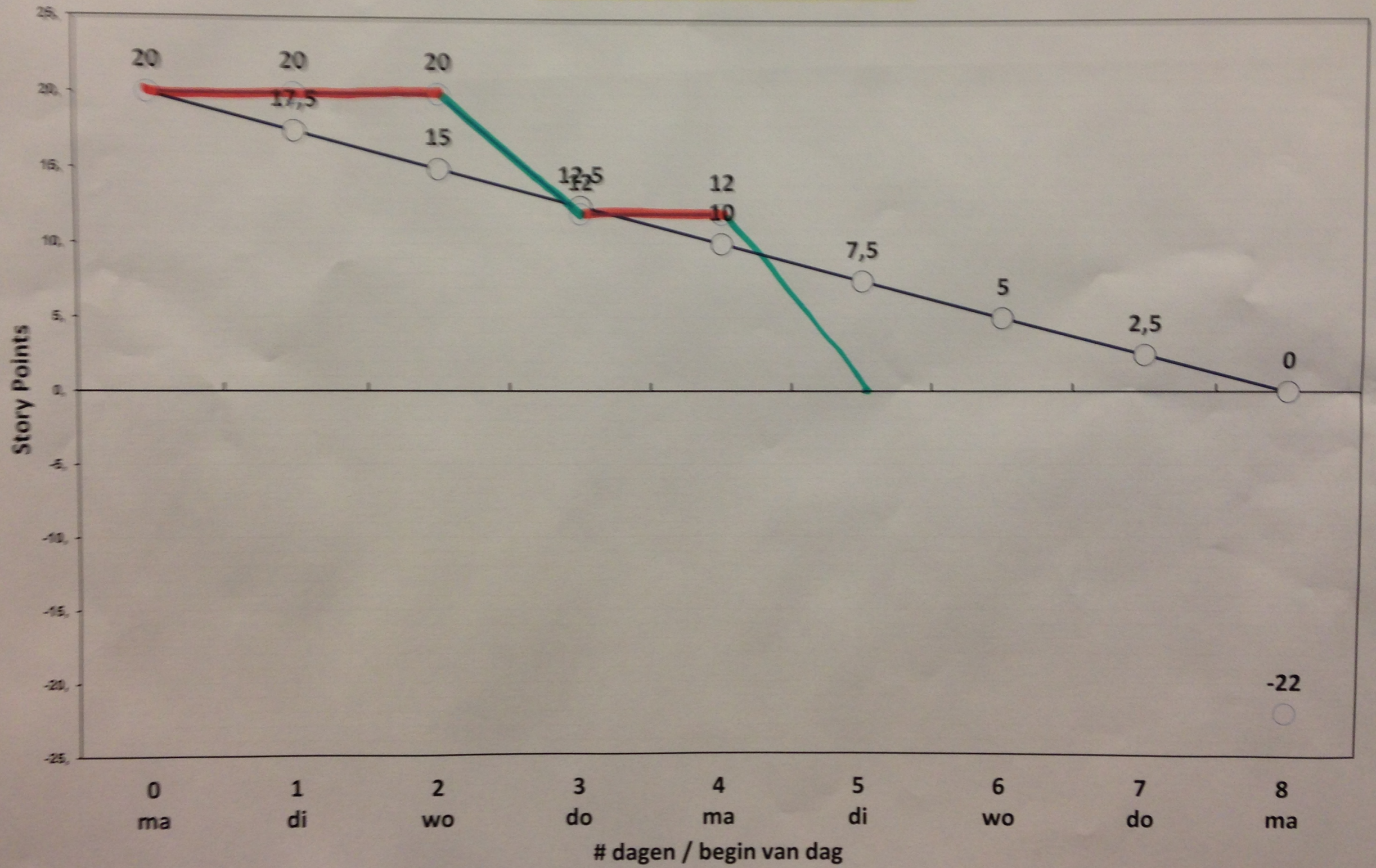
What did we gain?

- ❖ Happy Developers
- ❖ More and Higher Quality Output
- ❖ Teams based on mutual trust and respect
- ❖ Pride (off hours fixes)
- ❖ Hiring (almost) solved



Burn down chart Sprint 9 Realisatieteam 'Spitfire'

- Natuurlijk verloop
- Echt verloop



I CAN HAZ SOME



QUESTIONS!

References

- ❖ https://en.wikipedia.org/wiki/The_Mythical_Man-Month
- ❖ <https://medium.com/swlh/the-one-method-to-eliminate-bad-tech-hires-630d539b2e1d#.6x8ahxtuz>
- ❖ <https://peerj.com/articles/289/>
- ❖ <https://www.thoughtworks.com/insights/blog/how-to-grow-effective-teams>
- ❖ <https://blog.codinghorror.com/the-programmers-bill-of-rights/>
- ❖ <http://www.agilemanifesto.org/>
- ❖ <https://leanpub.com/cultureofrespect>