

## Tag and Release

Monitoring Increasingly Distributed Applications

dkuebric / dan@appneta.com



### Outline

- What is distributed tracing?
- Who's doing it, and how?
- Challenges, and future directions?



### **Thrift Shop**

- Frontend web app: PHP
- Text search: lucene-based, via thrift
- Pricing service: erlang, via thrift
- Spelling corrector: python bindings around xapian, via thrift
- Content provider search: ruby, via thrift





#### Q: Why do you remember this so well?

#### Q: Why do you remember this so well?

# A: ops

https://www.flickr.com/photos/clonedmilkmen/360499908

PLEOUT

QUUDE

PD

### Things we had

- Ganglia
- Nagios
- Thrift
  - Per-service status page
  - Service status page
- Logs

#### Sample performance / debug workflow

- 1. Are any services outright down?
- 2. Hit refresh N times -- how many times were problematic?
- 3. Systematically tail the logs of every service on every machine
- 4. Check database processlist
- 5. SSH in and poke around
- 6. Deploy new release with debug logging
- 7. Google



#### Example: Drupal request handling



#### Drupal TraceView project

#### TraceView

View Versio

Version control

Revisions Automated Testing

Posted by pdrake on September 3, 2013 at 12:04pm

AppNeta TraceView (formerly Tracelytics) is a SAAS application performance management tool which provides full-stack application tracing across any number of hosts. This module is a replacement for the original tracelytics module.

The tracelytics module exposes Drupal-specific performance details to the TraceView agent:

- · hook-level data for core and some contrib modules
- · request partitioning by role or function
- per-menu-item filtering
- real user monitoring (RUM) JavaScript injection

For more information, watch the video introduction to TraceView & Drupal.

This module is not maintained by AppNeta but does include properly attributed contributions from AppNeta employees.

• Layers and by	Freq x Avg. Dutation *	
Layer	Freq	Avg (ma)
OC PHP	43	557.11
≣ php_pdo	7542	3.04
⇔ file_get_contents	2637	0.46
⊖ apache	43	12.99
0; drupal_page_callback	11	23.61
00 drupal_hook_form_alter	7	1.38
00 drupal_hook_exit	12	0.57
0 drupal_hook_init	11	0.59
of drupal_hook_boot	11	0.14
stew 10 20 all		
* Traffic Partitions and by	Freq x Avg.	Duration Y
17% Arenyr Aanin	nous	
8.5%	toned	

D6/7: <u>https://www.drupal.org/project/traceview</u> D8: <u>https://www.drupal.org/node/2113637</u>

#### **Drupal 8 request handling**



#### https://helloapp.tv.appneta.com/traces/view/FECA51A4134E765EBB04717C1D07F64352DE49E0



















Casa datalla Doolitrooolo) Llost ootiultu. Doui ovtost doto



Chan dataile Replitrace(e) Heet activity Rew extent date



Clear selection drupal\_page\_callback [1 of 1] total: 149.53ms self: 28.43ms

Span details Backtrace(s) Host activity Raw extent data



#### Example Drupal request: more distributed







#### Great minds...

- Distributed tracing based on ID propagation
  - Google Dapper (200x? Published paper 2010)
  - Twitter Zipkin (Open-sourced 2012, 3rd party PHP support)
  - Etsy Cross Stitch (2014ish)
  - OpenTracing (2016ish)
- Commercial APM -- semi-distributed tracing
  - New Relic
  - AppDynamics

#### **Challenges: Instrumentation Points**

#### function interesting\_method(...) {

log\_entry(...);

\_do\_stuff();
log\_exit(...);

}

#### **Challenges: Trace ID Propagation**

# function interesting\_method(trace\_id,...) { log\_entry(trace\_id, ...); \_do\_stuff(?); log\_exit(trace\_id, ...); Optional in PHP! Could use glo due to single-request handling model.

#### **Challenges: Trace ID Propagation**

#### function http\_rpc\_call(...) {

}

log\_entry(...); \$opt = array(modified\_headers); drupal\_http\_request(\$url, \$opt); log\_exit(...);

### **Challenges: Extracting Value**



#### Rich data set

- Distributed tracing "only"
  - Follow request flow through application
  - Understand end-to-end latency
  - Associate backend load with frontend requests
  - Provide errors with distributed context
- While you're in there
  - Latency of queries, RPC calls, in each tier
  - Slow code
  - Cache hit/miss ratio
  - Errors and exceptions
  - Custom tagging/categorization of data
  - o ...

### How does it actually work?

- PHP extension
  - Hook into core methods
- TraceView Module
  - Hook into key events -- take timing and attributes
- Drupal 8 module, for example:
  - Event Dispatcher -- log timing of different kernel actions, etc
  - Event Subscriber -- figure out if user is anon/authenticated/admin
  - Service Provider -- alter base template class
    - Wrapper for Twig -- get timing and info on templates

#### How does it actually work?

```
class TraceViewContainerAwareEventDispatcher extends ContainerAwareEventDispatcher
ł
    public function dispatch ($eventName, Event $event = null)
    ł
        // On an untraced request, bail out early.
        if (!oboe is tracing()) {
            return parent::dispatch($eventName, $event);
        }
        // Figure out what event we're dispatching
        if ($is request) {
                oboe log(($event->getRequestType() === HttpKernelInterface::MASTER REQUEST) ? 'HttpKernel.
master request' : 'HttpKernel.sub request', "entry", array('Event' => get class($event)), TRUE);
                oboe log(NULL, "profile entry", array('Event' => get class($event), 'ProfileName' => $eventName),
TRUE);
        } elseif ($is finish request) {
         . . .
        // Try to dispatch the event as normal.
        try {
            $ret = parent::dispatch($eventName, $event);
        // Catch any exceptions that occur during dispatch.
        } catch (\Exception $e) {
          . . .
        }
        // And mark the end timing as well
```

#### Aggregate performance



▼ Layers by Frequency

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Layer	# Calls	Avg (ms)
php_pdo	4044112	0.42
# memcache	1178948	2.48
© drupal_hook_watchdog	66048	0.14
© drupal_hook_node_load	59139	1.95
© drupal_hook_form_alter	28098	1.00
apache	25839	91.10
©° PHP	23853	84.28
© drupal_hook_boot	19594	0.09
© drupal_hook_exit	19142	0.86
© drupal_hook_init	15765	14.78
© drupal_page_callback	11603	15.54
o drupal_views	9420	51.10
⇔ cURL	525	59.95
drupal_http_request	438	98.12
©° drupal_panels	73	39.13
🖹 php_mysqli	72	0.67
↔ php_http	8	317.79

#### Outliers, trends



### Topology mapping





## Thanks!

## twitter.com/dkuebric appneta.com

dkuebric / dan@appneta.com

