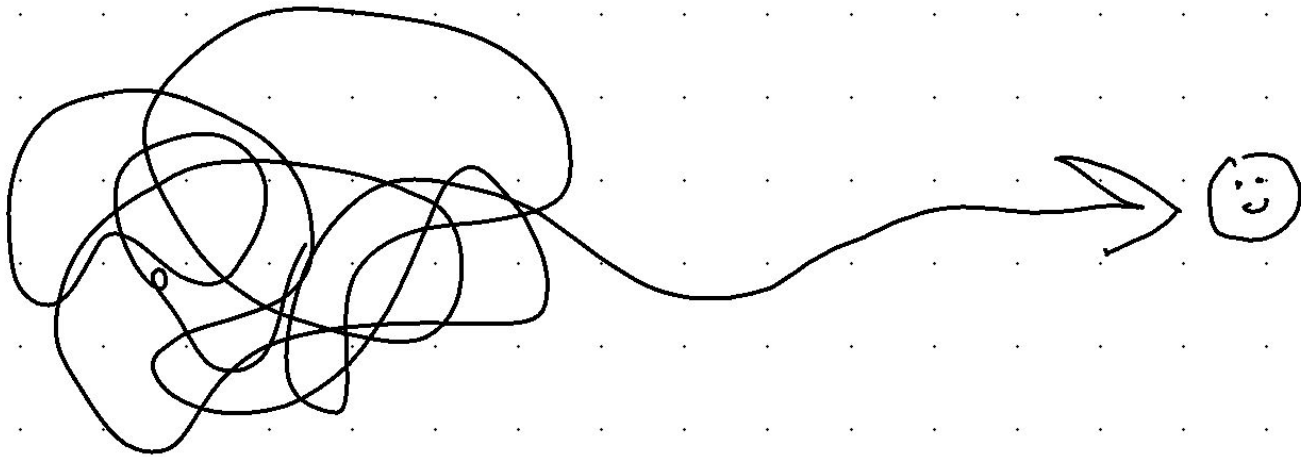
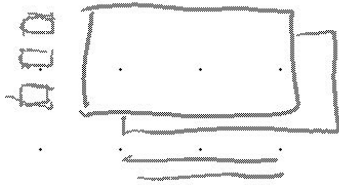


FROM SQUIGGLES TO STRAIGHT LINES

Sketching discovery $\hat{=}$ UX work



- MARISSA EPSTEIN -

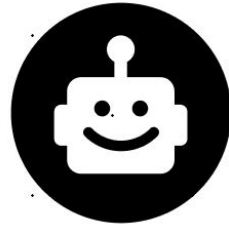


SLIDES @

tinyurl.com/drupalconsquiggles

MARISSA EPSTEIN : 0 marsepstein / @ marstoyship



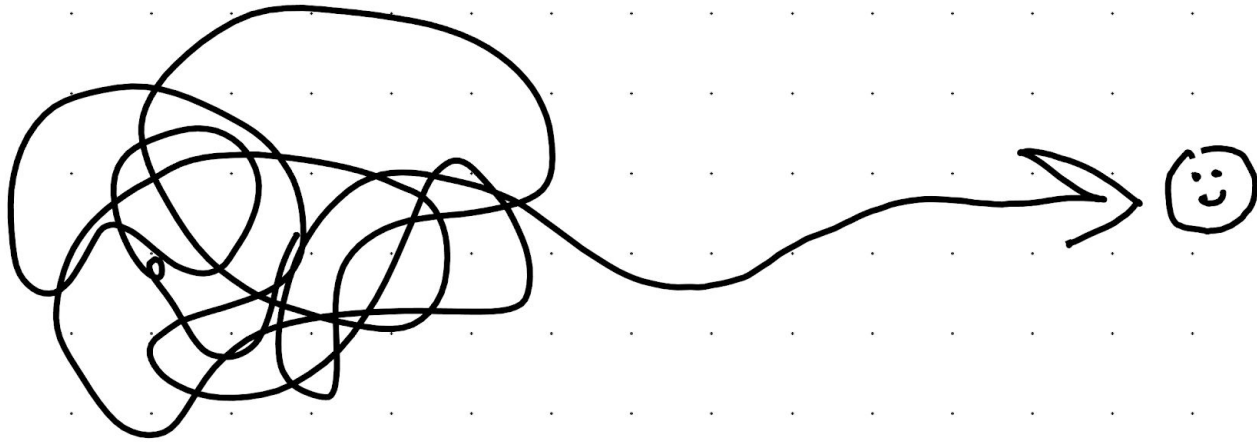


Lullabot

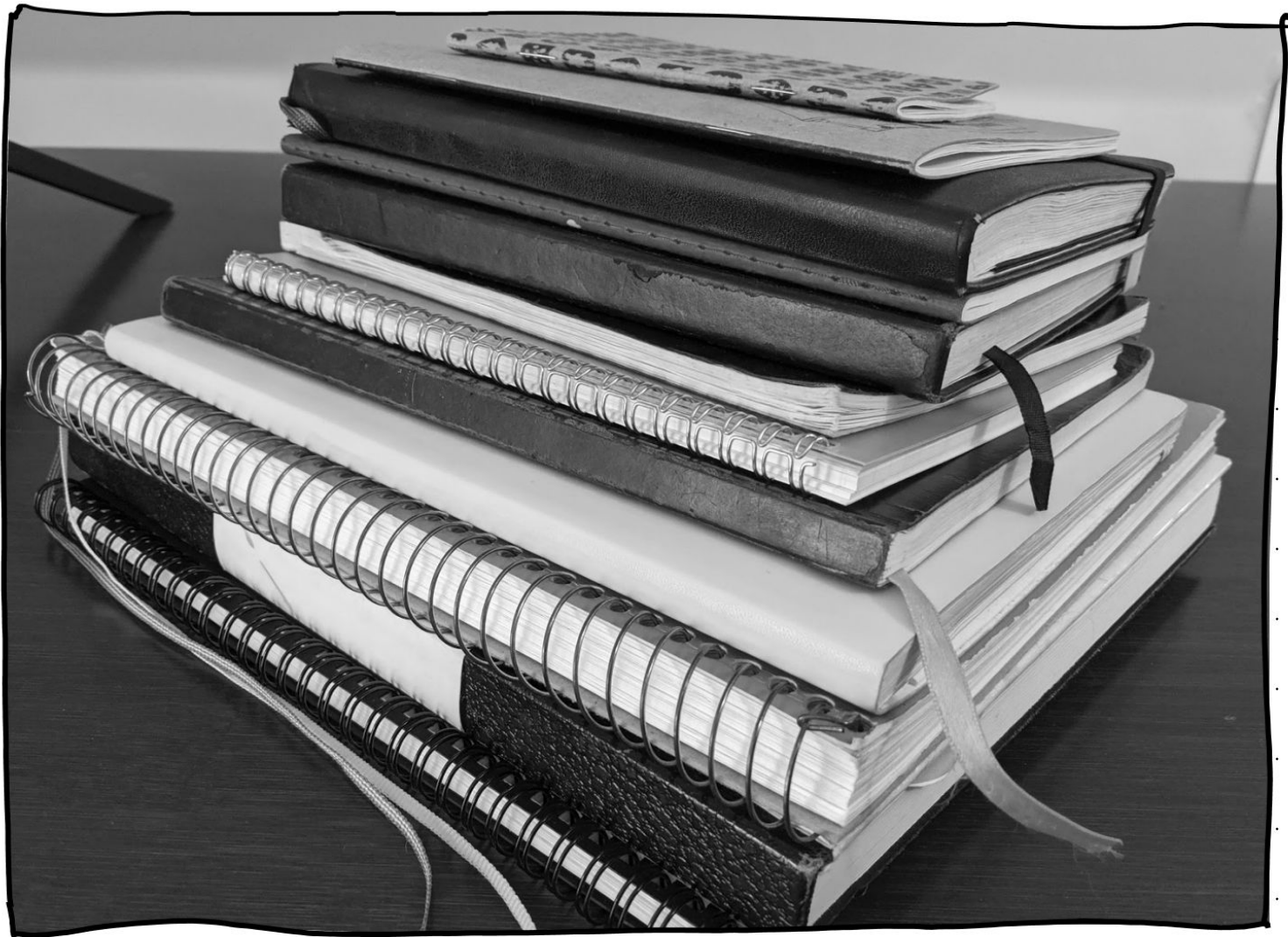


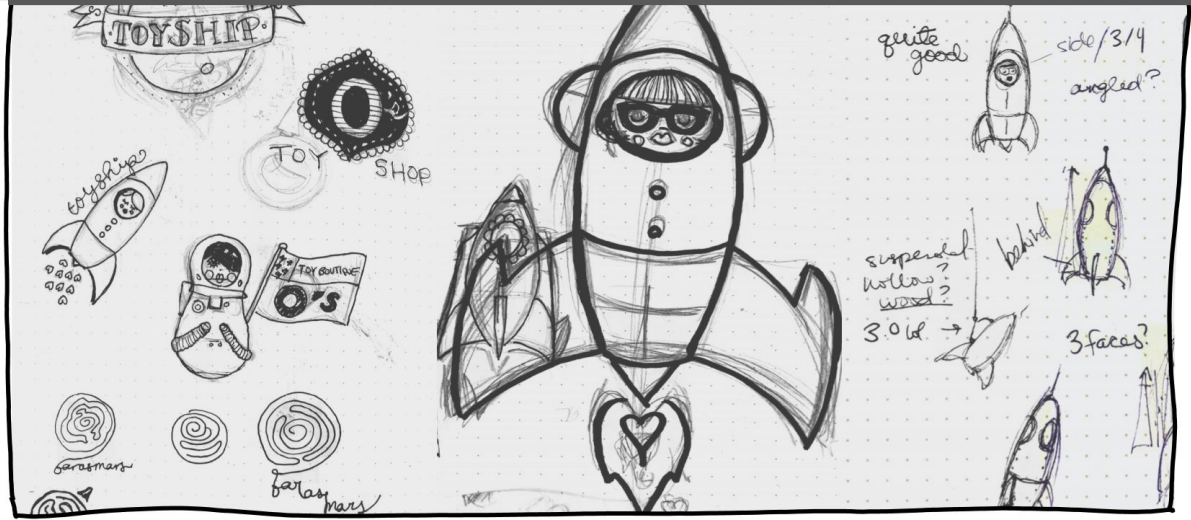
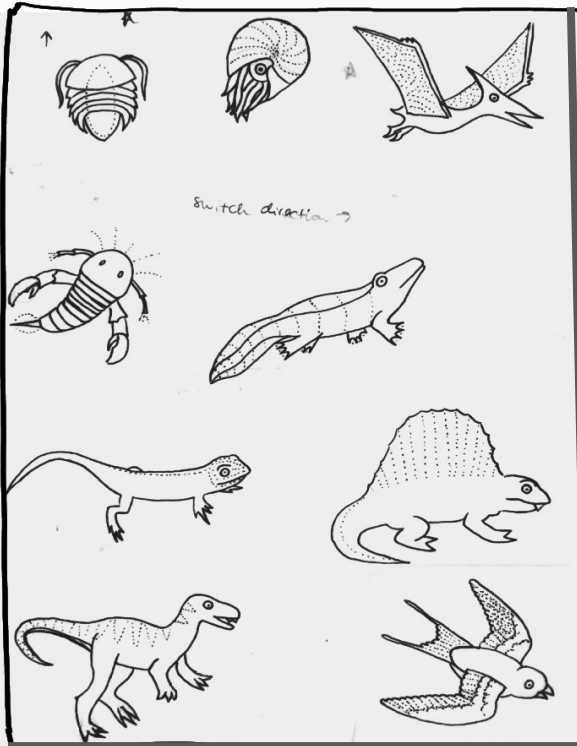
FROM SQUIGGLES TO STRAIGHT LINES

Sketch to make decisions &
Get the ~~scribble~~ on with it

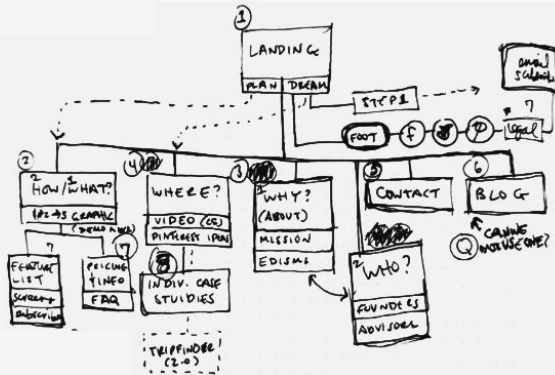


I have always sketched.





edstrips



edstrips helps leaders plan better.

How?

WHERE

where?

edstrips is helping leaders all over the world.

HOW (WHO ARE YOU?)

edstrips

WHERE WOULD YOU TAKE YOUR PRODUCT?

How?

WHY AMY WE GO

IT'S THAT EASY.

WHY

WHY

edstrips is a

How?

WHY

WHY

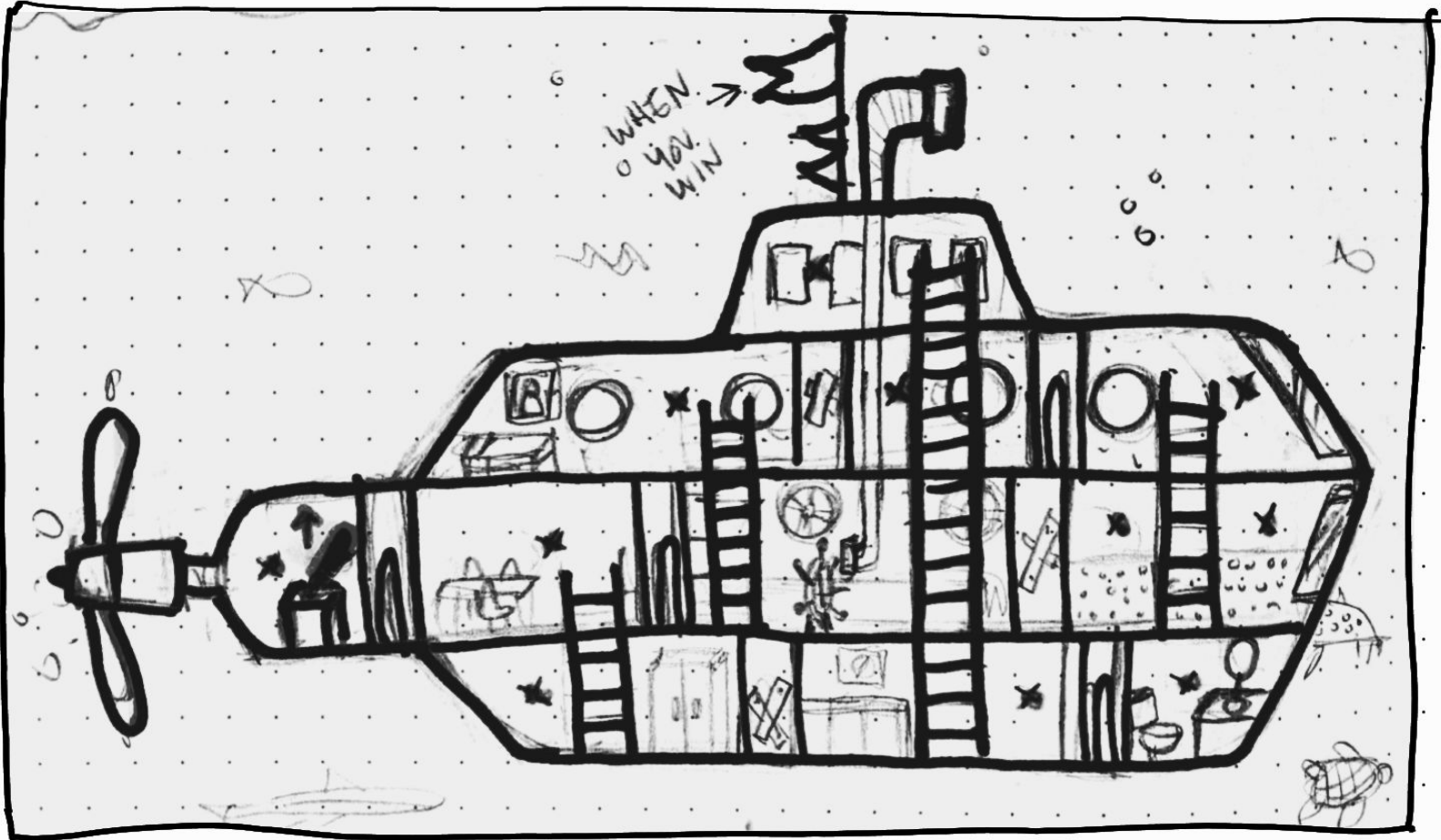
edstrips helps you to

WHY/WHY/WHY/WHY/WHY

WHO WE ARE

WHY/WHY/WHY/WHY/WHY

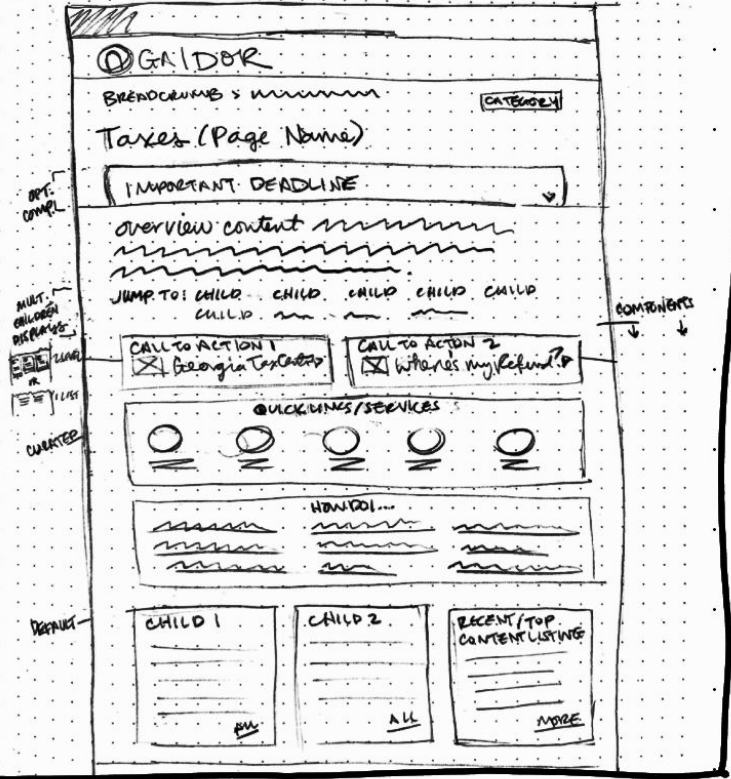
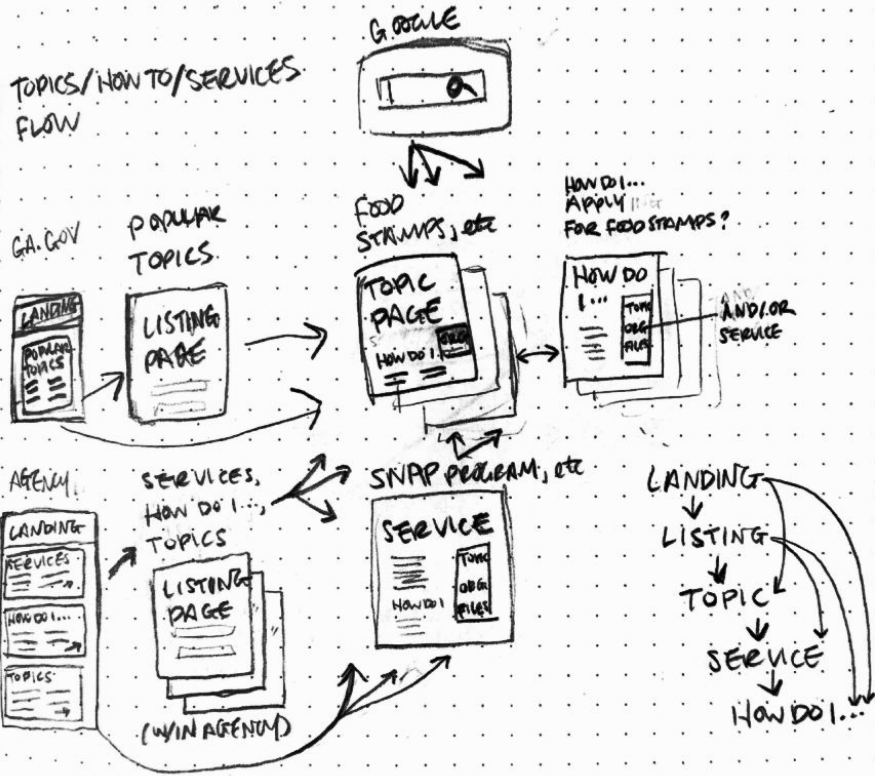
edstrips blog





2020!

TOPICS/HOW TO/SERVICES FLOW



WHY I HAVE TO SKETCH :

→ taking notes

→ sharing ideas

→ getting feedback



better communication

MY AGENDA:

1. why I love sketching
2. when I sketch during projects
3. how I sketch (tools & tips)
4. examples

Follow Along
at Home!

(you're stuck there anyway)



WHY SKETCHING KICKS BUTT

It's:

LIGHT



FAST






~~\$~~ ~~\$~~ CHEAP ~~\$~~ ~~\$~~

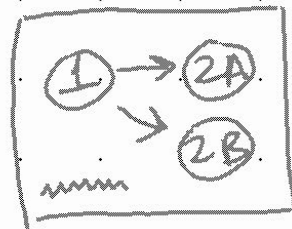
ANYONE CAN DO IT:

- designers
- content strategists
- product owners

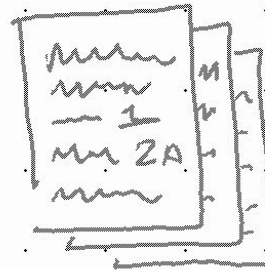
YOU CAN USE PRETTY
MUCH ANYTHING

- +  pencil / pen / marker / w/e
 - +  paper / whiteboard / tablet
-
-  profit!

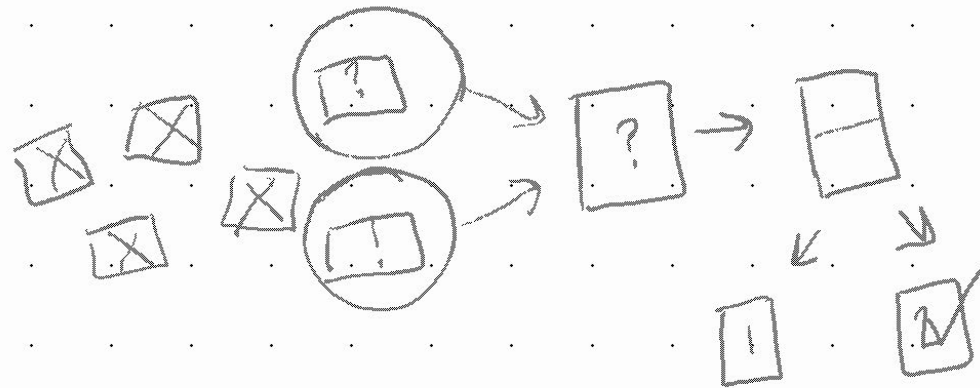
IT'S FAST TO UNDERSTAND



>



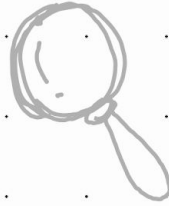
IT'S GENERATIVE & ITERATIVE



"Kill your darlings, even when
it breaks your egocentric little
scribbler's heart, kill your darlings."

— STEPHEN KING

WHEN I SKETCH



I sketch when I'm...

DISCOVERING



CONTENT MARKETING

Action - for easy access content

go to source for information

prioritize new leads

manage operations

Scalable

portal for client success

closes the sale

differentiated experience

informal

Post-it

ON-SITE
WORKSHOPS



GROUP
CONSENSUS

Trying to ^{understand} ~~solve~~ a problem (fast)

6-29 Sprint Demo

Monday, July 13th
Streamline Release
(next rollouts waiting)

Giff Officer Filters

(copy)

Q: hmw adjust GO assignment elsewhere?

- dashboard charts
- profile activity timeline

☆ ↑ important for Assignments to appear in timeline context spec (rbd)

Profile CRM IDs

Q: hmw look-up Copy link with CRM ID?

- "Copy ID" (for new)
- ~~~~~
Copy CRM ID

• remove copy (✓)? → clear after close
 ☆ spec #1 → fade out after
 ✓ ≈ 10 sec



I sketch when I'm...

GENERATING

Sports

Research

- Seasonal, niched audience
- Probably skewed by Email audience and season but...
 - Sports content, 4%; Use site to find scores, 3%
 - We received less responses associated with the sports personas than originally expected, causing us to wonder if this audience / traffic is smaller. However, this may simply be due to the timing, as is it neither football not basketball season.
- Spoke to a local high school football fan (James), mentioned importance of his Team and checking the Schedule, "not so much Rankings"
- Overlap with TV, or watch videos online
- Overlap with social media

From first Onsite: "The critical piece for sports is the corporate support GPB receives"

(underwriting?)

From this onsite, ha ha: Important to integrate with blog posts

Game Template

Audience Personas	GPB Needs	Notes
<ol style="list-style-type: none"> 1. Sports Fan Steph 2. TV Tom 3. Educator Ellen 4. Giver Greg 5. Life-long Learner Lena 6. Caregiver Cara 	<ul style="list-style-type: none"> • Promote app • Promote sponsor • promote social channels • promote podcast 	<p>Lots of repeated table and components</p> <p>One custom lockup for Sc Teams (see example)</p>
Audience Needs	Other Requirements	Pages
<ul style="list-style-type: none"> • Scores (before, during, after), Plan for future games, date/time info, watch match (featured only), watch related videos • Get team info (prev matches, team page, etc) • Learn about teams • See/find related media (stadium tour) 	<ul style="list-style-type: none"> • CMS enter scores quickly • Sports app integration 	<p>Example link</p> <p>Tons</p>

Team Template

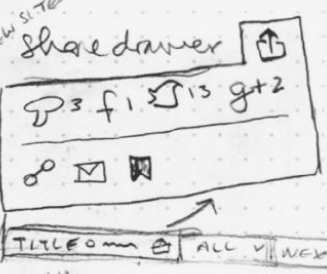
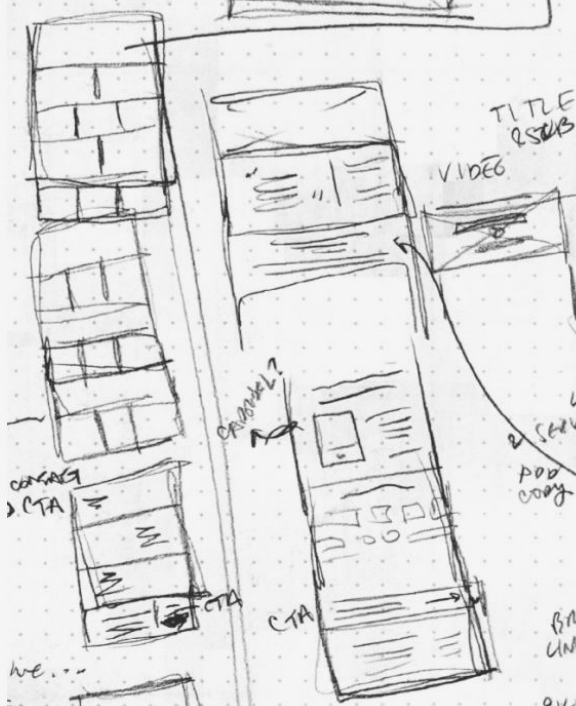
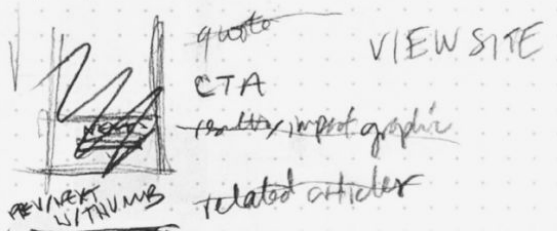
Audience Personas	GPB Needs	Notes
<ol style="list-style-type: none"> 1. Sports Fan Steph 2. TV Tom 	<ul style="list-style-type: none"> • Promote app • promote social channels 	<p>school is Part of team, ne on its own page?</p>

False Workshop Agenda (half day)

9:55-10	Banter
10-10:15	Set Goals (you are here)
10:15-10:25	Briefing A
10:25-10:40	Sketch Session A1
10:40-11:05	Review A1
11:05-11:20	Break
11:20-11:30	Sketch Session A2
11:30-11:40	Review A2
11:40-11:55	Briefing B & C
11:55-12:10	Sketch Sessions B1 & C1 (2 groups)
12:10-12:20	Review B1
12:20-12:30	Review C1
12:30-12:35	Sketch Sessions B2 & C2 (optional)
E.O.O.	Post files!

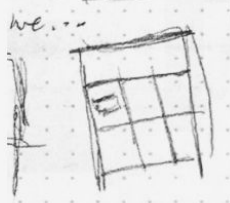


PROJECT PAGE



- PITCH
- BIG VISUALS

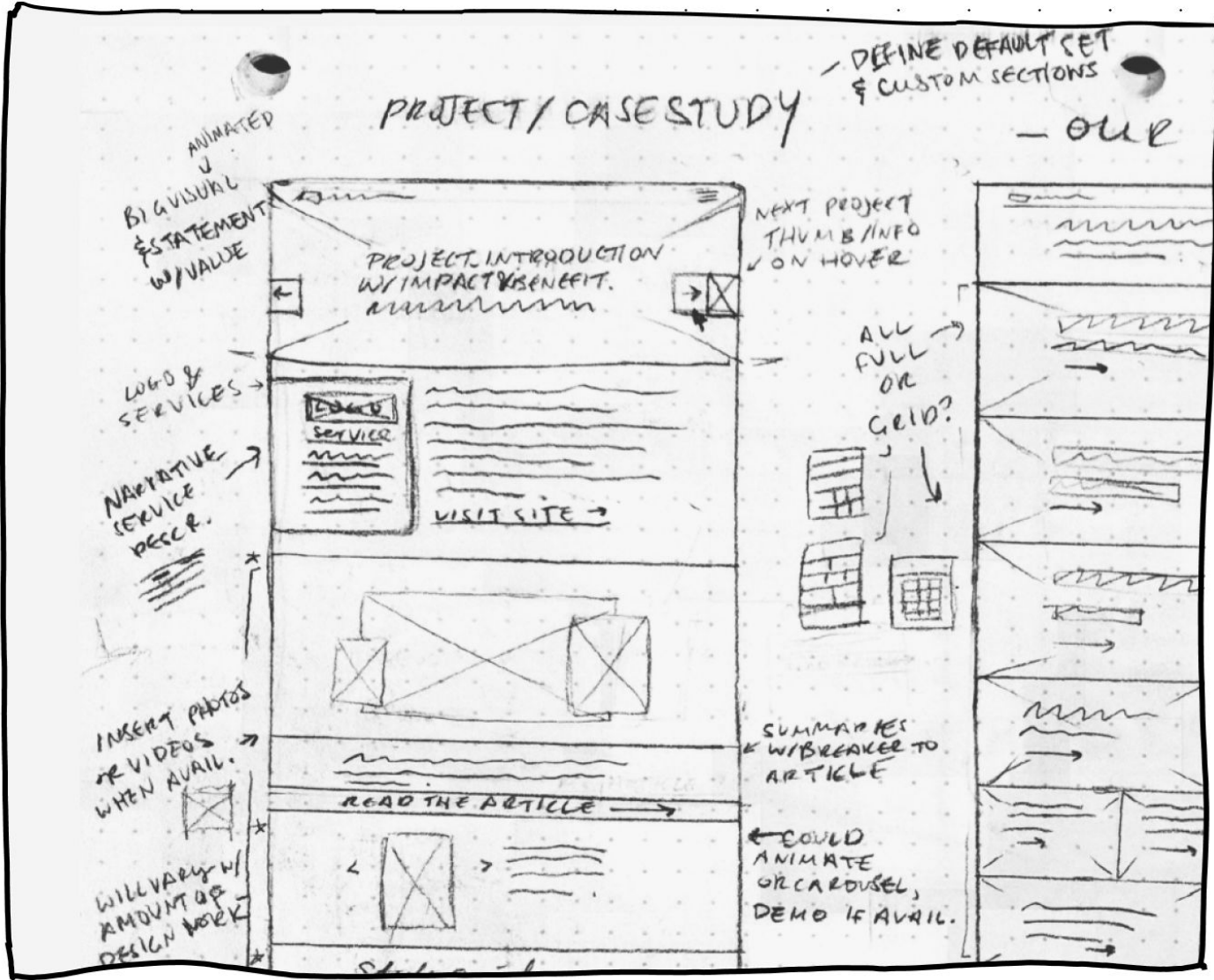
CTA
- next



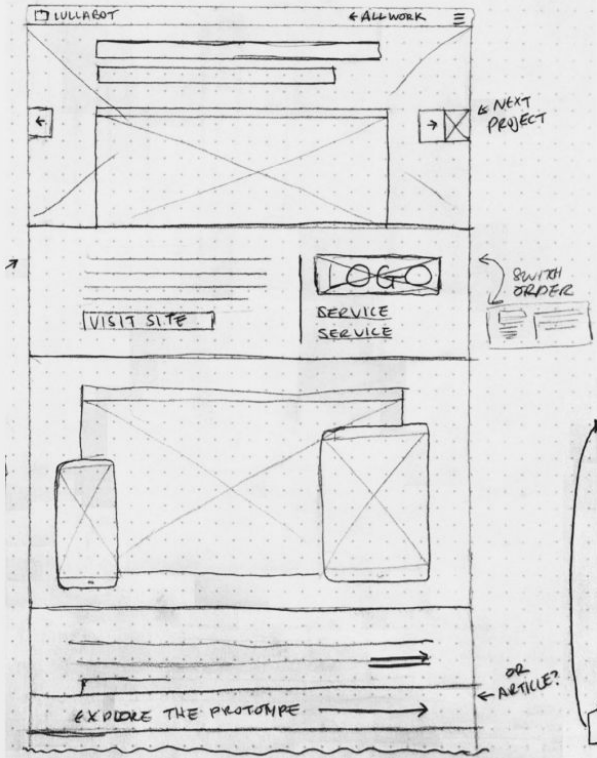
PROJECT / CASE STUDY

- DEFINE DEFAULT SET
& CUSTOM SECTIONS

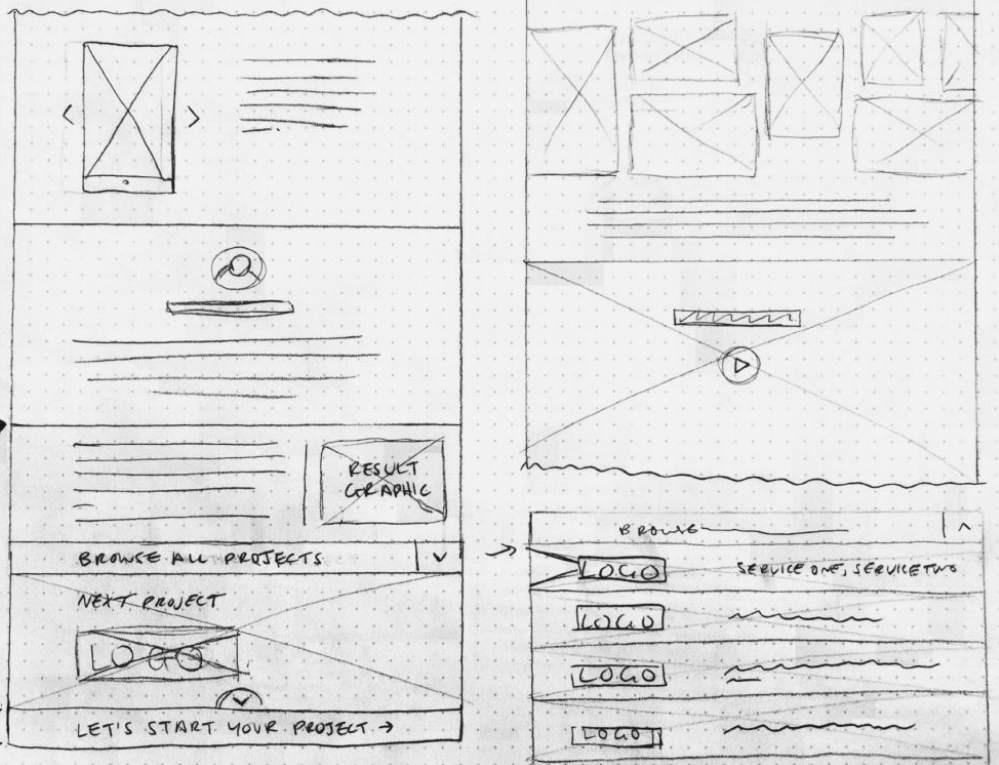
- OUR



CASE STUDY 1



CASE STUDY 2



Figma

Event Listing: General Assembly example

2019

Upcoming v

All Types v

JANUARY	
Mon, Jan 14	Day 1
Tues, Jan 15	Day 2
Wed, Jan 16	Day 3
Thurs, Jan 17	Day 4
Tues, Jan 22	Budget Hearings
Wed, Jan 23	Budget Hearings
Thurs, Jan 24	Joint Block Budget Hearings
Mon, Jan 28	Day 5
Tues, Jan 29	Day 6
Wed, Jan 30	Day 7

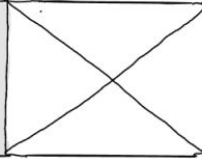
FEBRUARY	
Tues, Feb 5	Day 8
Wed, Feb 6	Day 9
Thurs, Feb 7	Day 10
Fri, Feb 8	Day 11
Mon, Feb 11	Day 12

Drop down 1 + Past
 Drop down 2 not in L.M. but includes + Community Families + Kids Adults Education Donors



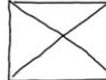

Event Listing: General Assembly example

HEADER

2019 Georgia General Assembly



Live Feeds

			
House	Senate	House Rules Committee	Senate Rules Committee

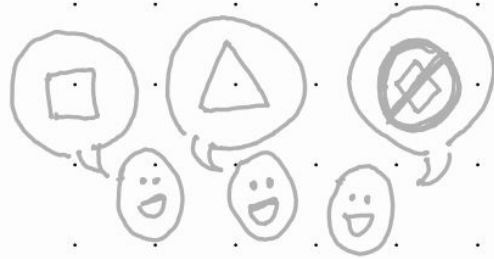
General Assembly Calendar

2019

Upcoming v

JANUARY	
Mon, Jan 14	Day 1
Tues, Jan 15	Day 2
Wed, Jan 16	Day 3
Thurs, Jan 17	Day 4
Tues, Jan 22	Budget Hearings

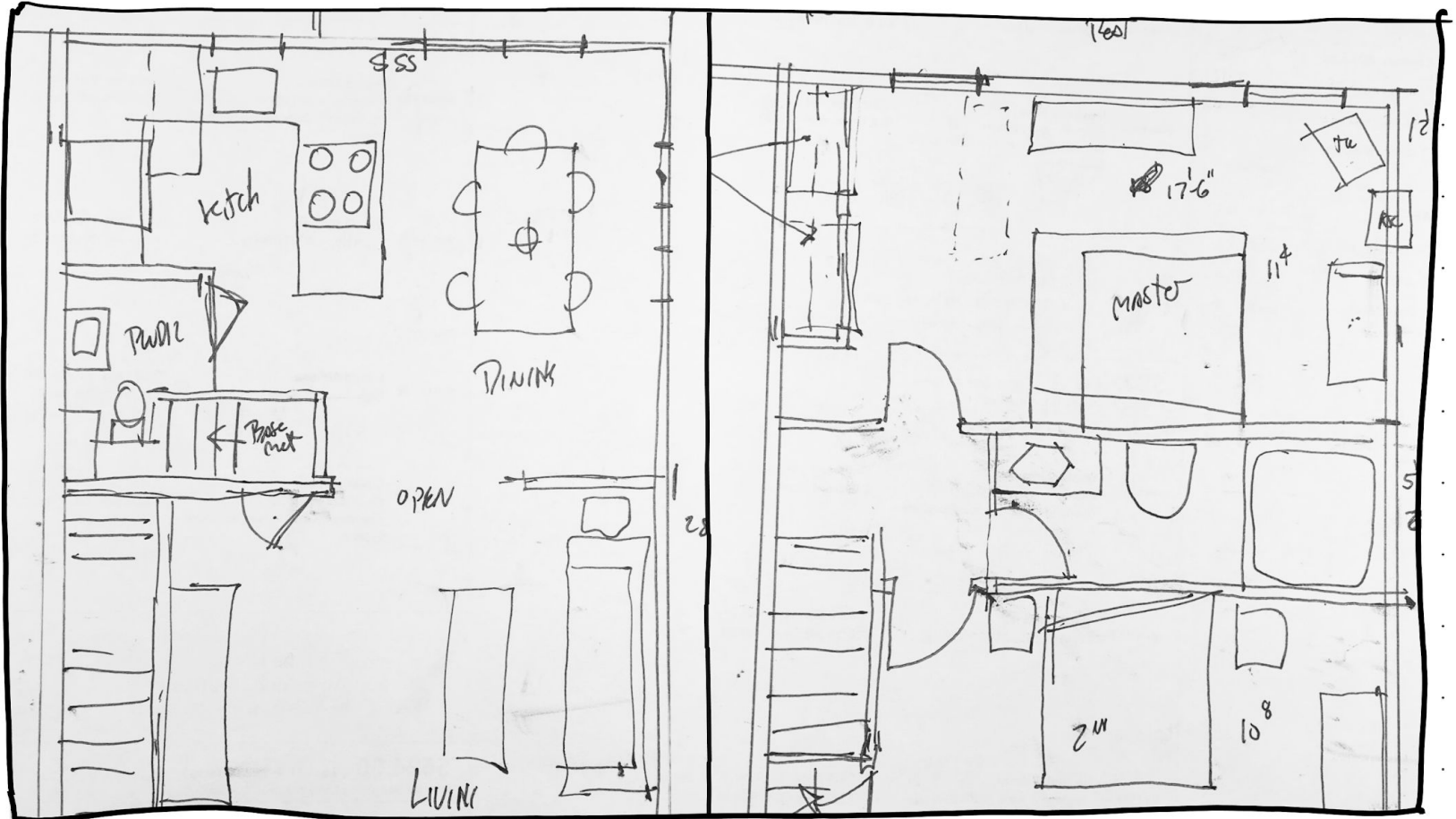
Drop down + Past



I sketch when I'm...

COLLABORATING
& WORKSHOPPING

"I'll know it when I see it"

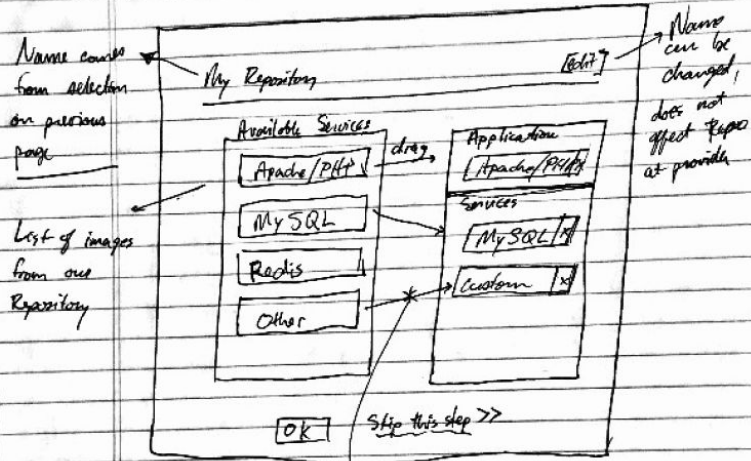


Sometimes,

Gets To

~~Make~~ Everyone [↓] Sketch 😊

Repository Information / Refined or Basic Settings



Select an image from some other repository

Get Started with our free plan!

- GitHub
- BitBucket
- GitLabs

3rd Party Auth Screen Can add?

Welcome Aboard!
Select a team to get started

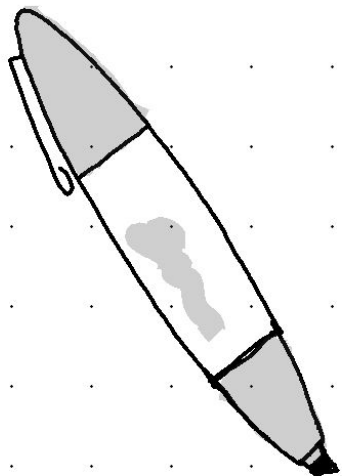
- Lullobot
- Dupelize.me
- Tugboat
- OR
- Start w/ a Demo Project

user placed in free plan



Sometimes,

BE THE MARKER



FOR THE GROUP



I sketch when I'm...

DOCUMENTING

~~PIXEL PERFECT PICTURES
OF WEBSITES~~

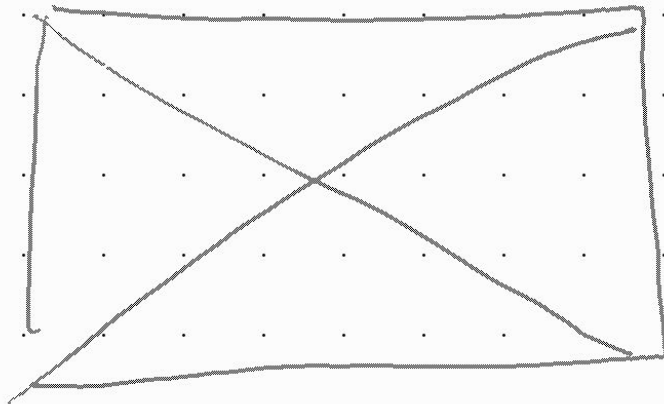


DOCUMENT HOW WEBSITES
SHOULD BE BUILT

CLARIFY UX RECOMMENDATIONS

"What am I recommending specifically?"

HOW MUCH FIDELITY IS ENOUGH?



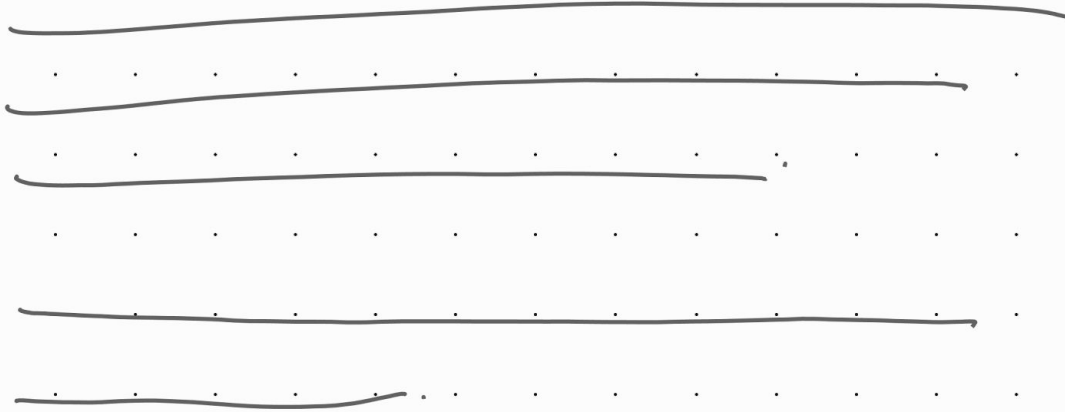
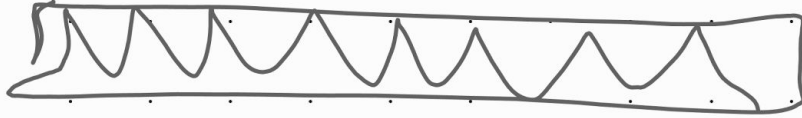
Heading One Goes
Here Like This
~~~~~  
~~~~~



LEAVE WIGGLE-ROOM FOR
PATTERN RE-USE



LEVERAGE
COMPONENT
LIBRARY



JUST A REGULAR BUTTON

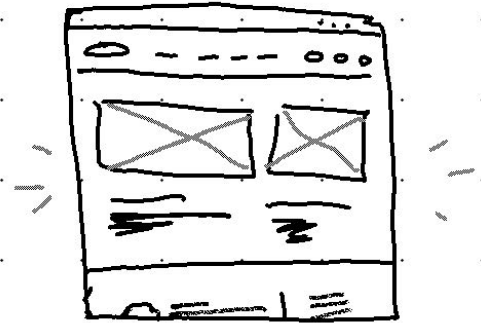
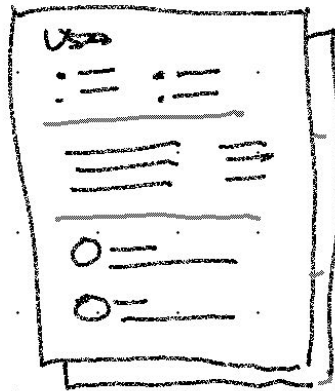
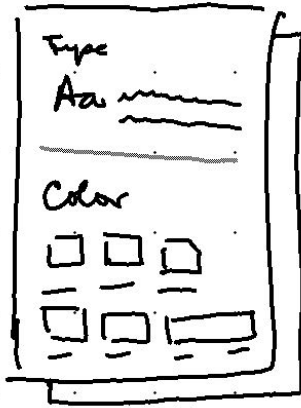
STYLE
GUIDE

+

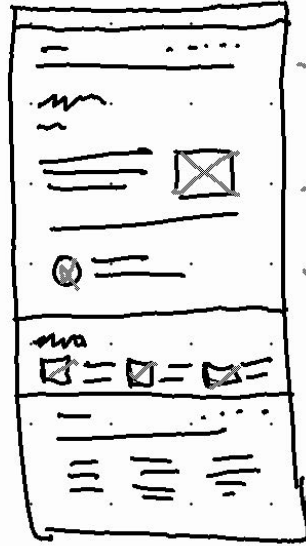
PATTERN
LIBRARY

=

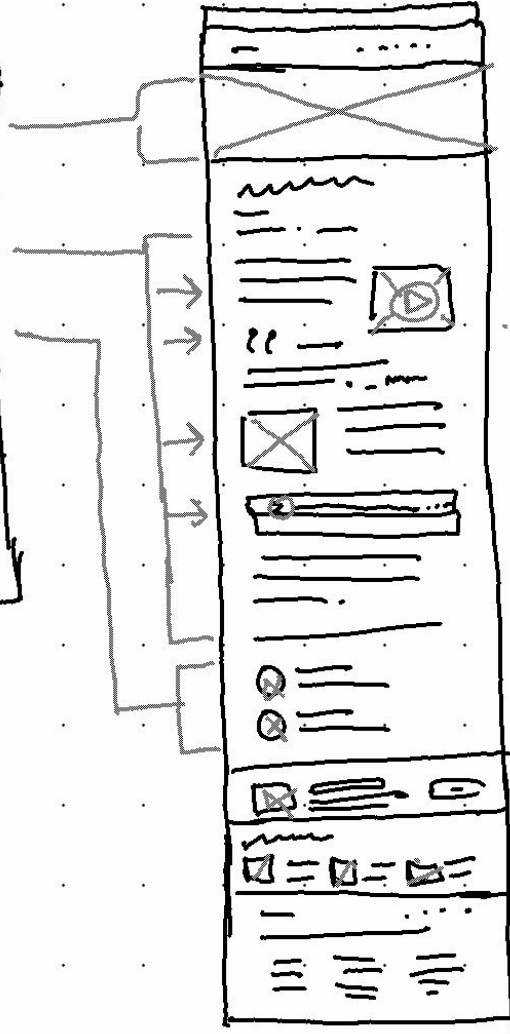
MAGIC



DEFAULT
POST



EXTRA
QUAC



LEAVE WIGGLE-ROOM FOR
PATTERN RE-USE



LEVERAGE
DRUPAL
MODULES



OK, fine, we sketched,
NOW WHAT?

Search the menus (Alt+/)



100%

\$ % .0 .00 123

Proxima N...

10

B

I

S

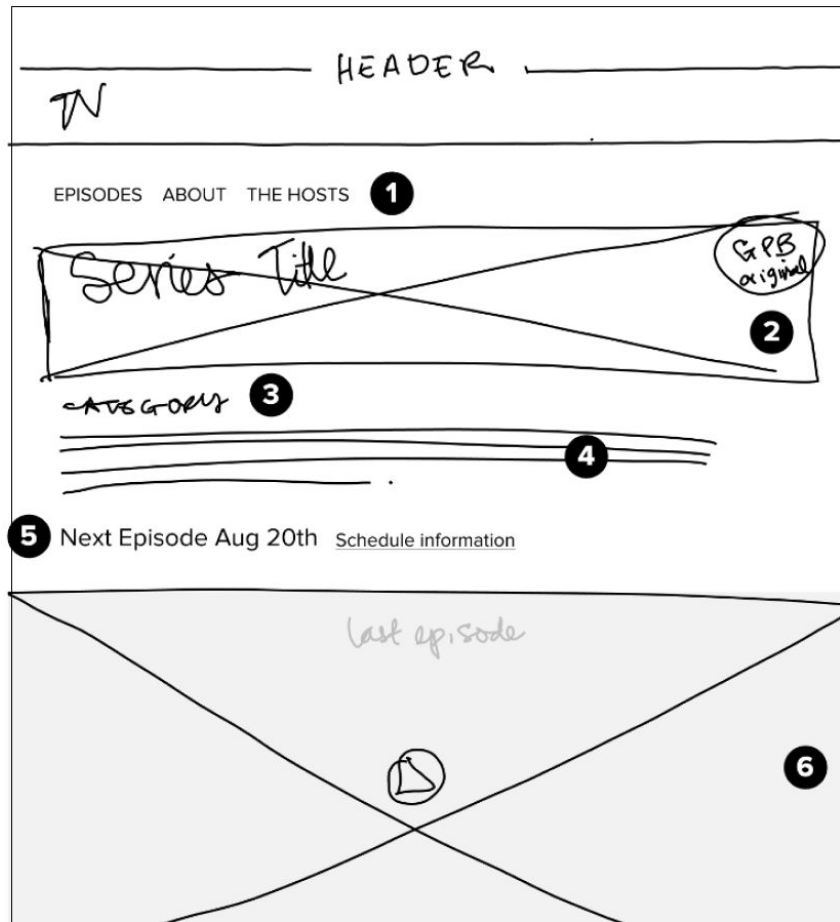
A

	A	B	C	D	E	F	
	ID	Name	Priority	Action	Wiring Status	Styling Status	Lullabot Intro
1							
2	1	Sports					
3	1.1	Match	High	Design (New)	Approved	Approved	New URL also has Recent matches Related Teams and their This feels like or https://www.dro-06-24%2015.2 Multiple states:
4	1.2	Team (high) School (low)	High	Design (New)	Approved	Approved	Part of team, ne This is what pur Tabs of legacy Records conten -- should not be (could import le
5	1.3	Bracket	High	Design (New)	Approved	Approved	currently a slide value in custom review 3rd part Review in desig expanded out t
6	1.4	Schedule	High	Design (New)	Approved	Approved	Screenshot from https://www.dr-9-06-24%2015 Doesn't include Could reuse wi
7	2	TV					
8	2.1	Season	High	Design (New)	Approved (in Show)	Approved	Comes from AF
9	2.2	Series	High	Design (New)	Approved	Approved	One-off landing episodes list is This a landing considerations

Content Type: TV Program / Episode

Context: Node Content

This is the page for a single TV program and also for any specific episode of a TV program.



1 This menu will not appear by default. Some programs will have extended information which can be placed in this menu. Hosts and About are common use cases, but not the only ones.

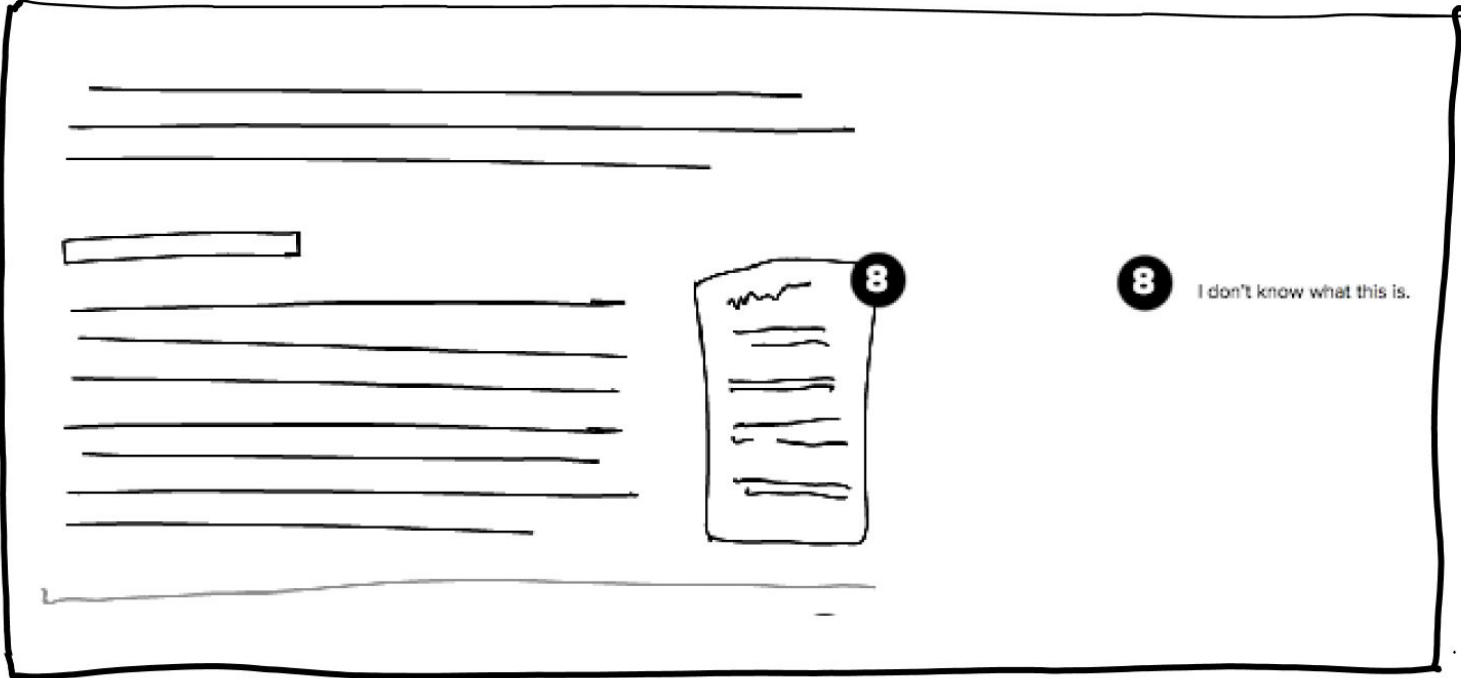
2 Hero area which includes the show's Name, Hero Image, and an optional badge which indicates that this is a GPB original, triggered by the GPB Original field on the Program content type.

3 The genre of this show, specified through the Genre taxonomy in the Program content type.

4 The show's description, specified through the Description field on the Program content type.

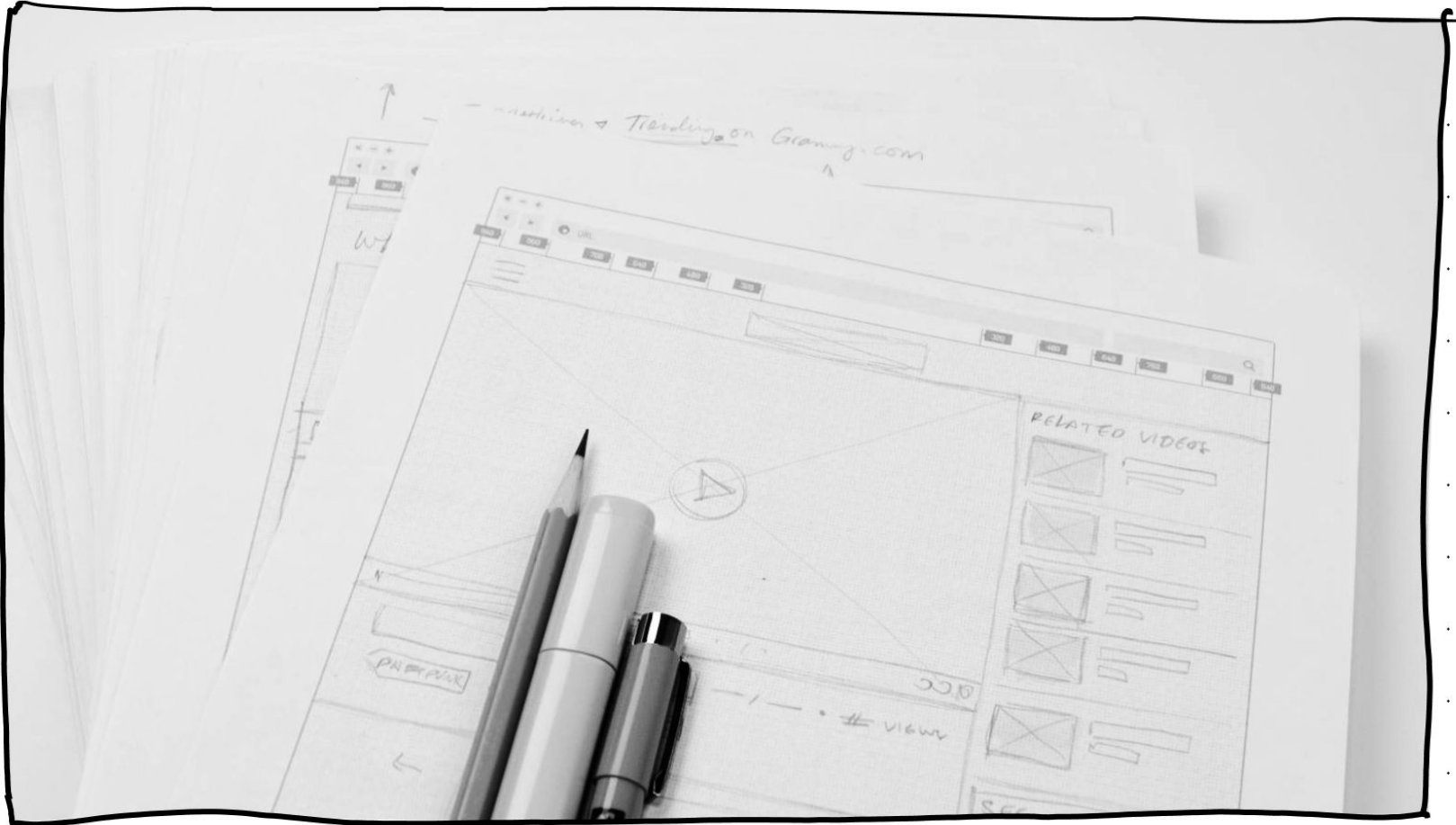
5 The date and time of the next showing of this show, along with a link to further schedule information (this functionality may be ripe to be cut, since it would require more extensive integration with the schedule API)

6 The current episode available to watch. Which episode this is depends on the context described above.





TOOLS

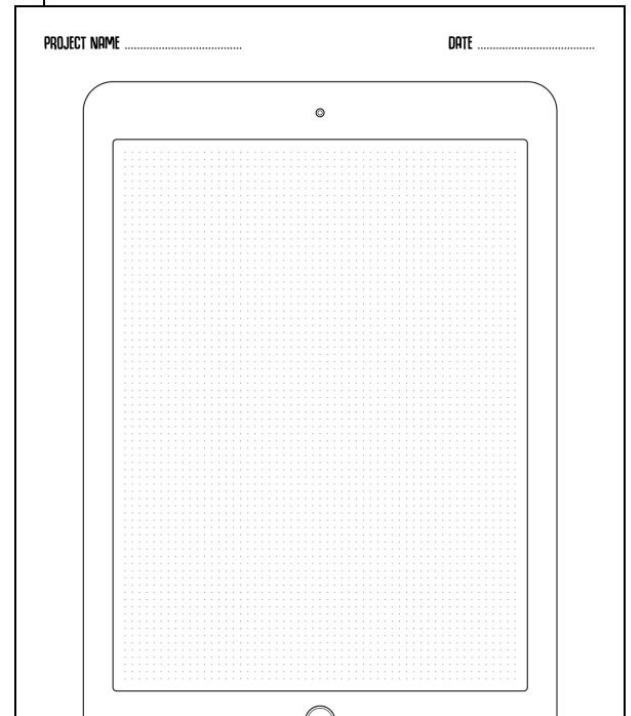
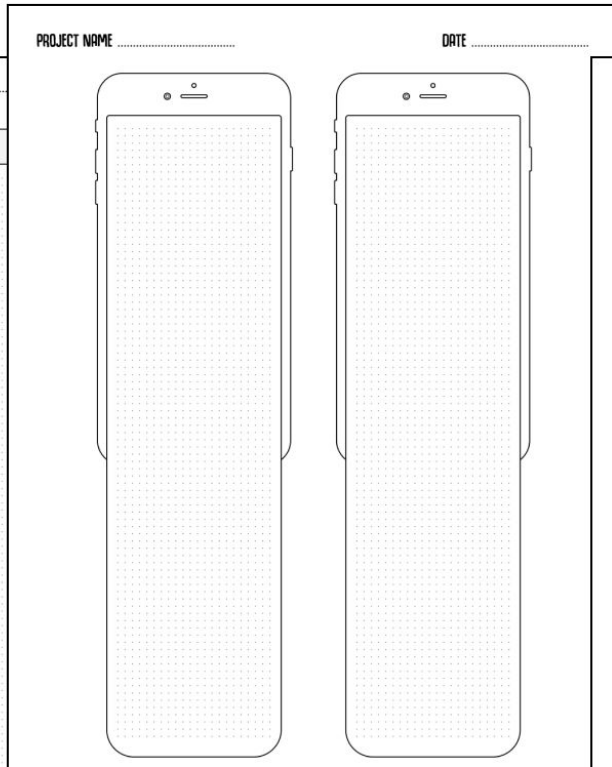
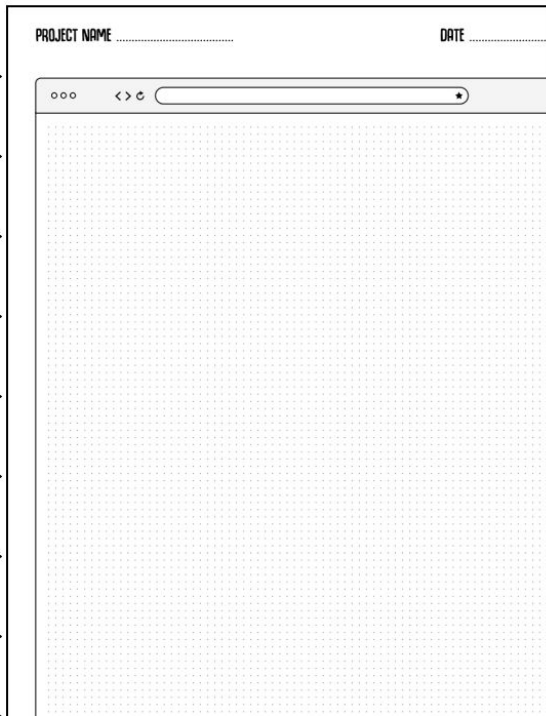


Trending on Grammy.com

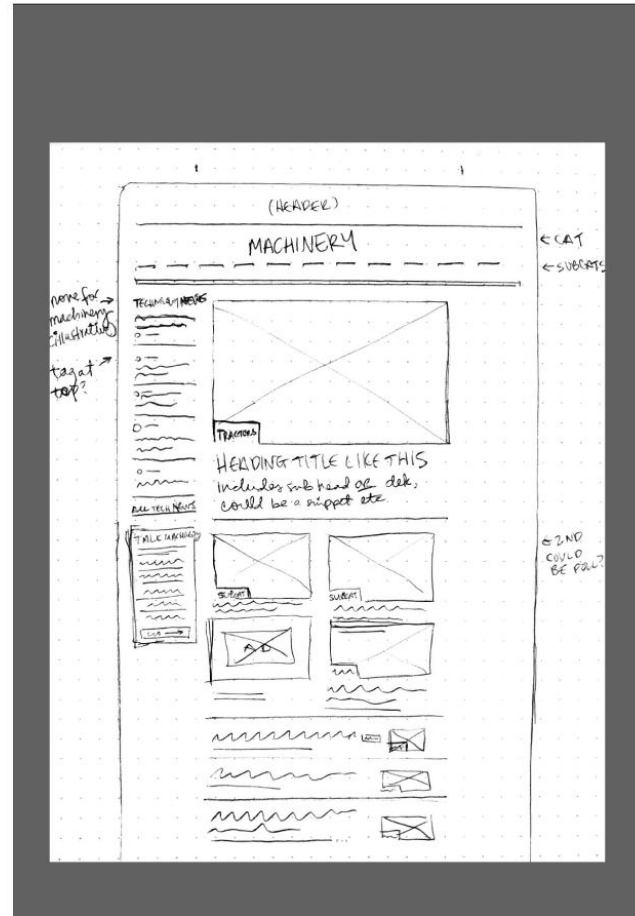
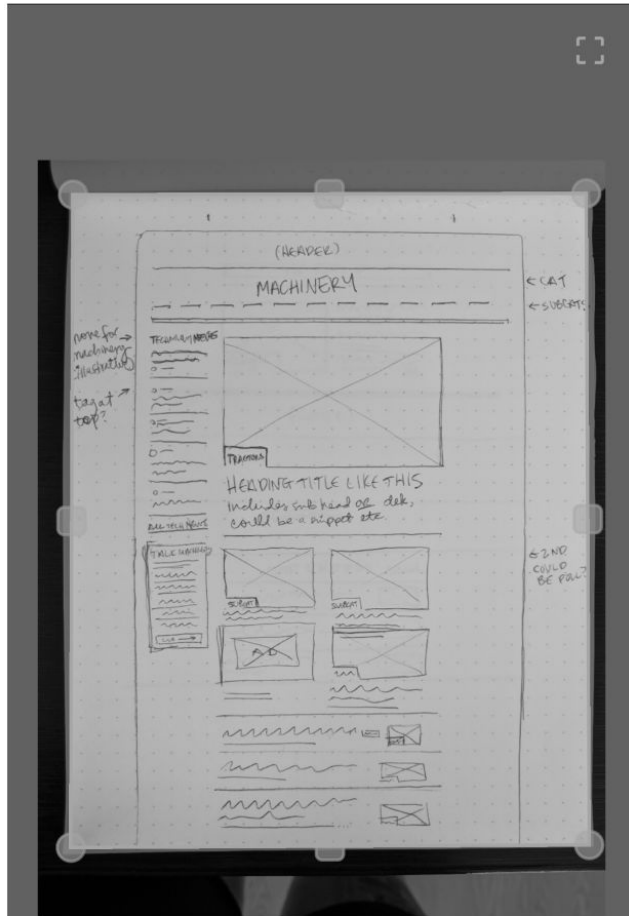
RELATED VIDEOS

VIEWS

Sketchize.com

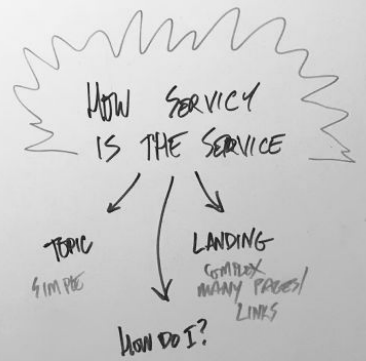
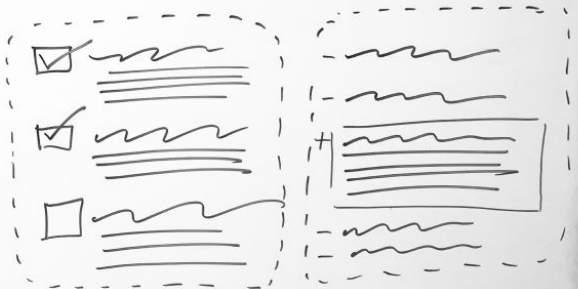


Joe Not





LINKS



AICHE REDESIGN

AICHE IS...

60,000 MEMBERS
(110 COUNTRIES)
- PRIVATE UNIVERSITIES
- EDUCATION IS
1/3: COMPUTING, QM, NATURE, etc.
58K PROF / 23K STUDENTS

AWARDS - PUBLICATIONS
EVENTS - VOLUNTEERS
(15%)
- FUND. (DEV)
EDUCATION (ACADEMY)
- BALKAN CAMPAIGNS
- UNDERGRAD GROUPS
- ENGAGE
- 6 OFFICES

REVENUE
PUBLICATIONS 33% → 25% (8)
MEMBERSHIP 25% → 18% (7)
EVENTS 20% → 10% (10)
CONTRIBUTORS, PARTNERS, OTHER 22%
EXPENSE
PROGRAMS 52%

ORG. GOALS

HOW TO STABILIZE MEMBERSHIP?
- RETAIN YOUNG PROFESSIONALS?

INCLUSION
- WOMEN
- LGBTQ
- BLACK STUDENTS
- DISABLED
- GLOBALLY

THOUGHTFUL, GRADUAL CHANGE @ SCALE

USER INSIGHTS

MEMBERSHIP = VARIABLE NETWORK
CONFERENCES, SYMPOSIUM
ONLINE RESOURCES
"SAFE ENVIRONMENT"

FRAGMENTED AUDIENCE =
- GEOGRAPHICALLY DIVERSE
- DIFF. PHASE / AGE
- DIFF. SECTORS (INDUSTRIES, ACADEMIA)

KEY SCENARIOS =
1. BECOME MEMBER
2. ATTEND EVENT (CONF)
3. BUY / CONSUME CONTENT
4. CONTRIBUTE (VOLUNTEER / DONATE)

1. MEMBERSHIP
2. LOOK UP
3. CCPS
4. CONF'S
5. VS. HIGHER ED
6. IA & NAV
7. STORYTELLING
8. MAX VOLUNTEER
9. PERSONALIZATION UX

NEW STYLE REQ.
- LESS CREDIT, MORE CRED
- LEVERAGE BRANDING
- MODERN
- NEW TECH
- EXISTING INCREASE
- REWORK
- COUNSEL

HOW MIGHT WE...
HMW... DRIVE REVENUE WITH THE NEW DESIGN?
HMW... TELL THE STORY OF MEMBERSHIP? & STREAMLINE PAYMENTS?
HMW... TARGET THE RIGHT USER WITHIN A DIVERSE SITE AUDIENCE?

HMW... TELL THE STORY OF AICHE?
- WHO - WHAT - WHY - HOW - WHERE

DO

- STRATEGY DISCUSS !!!
CONTENT INVENTORY
REVIEW MODEL

- FEED - NEW BEACON DIRECT LINK (FROM TESTING)

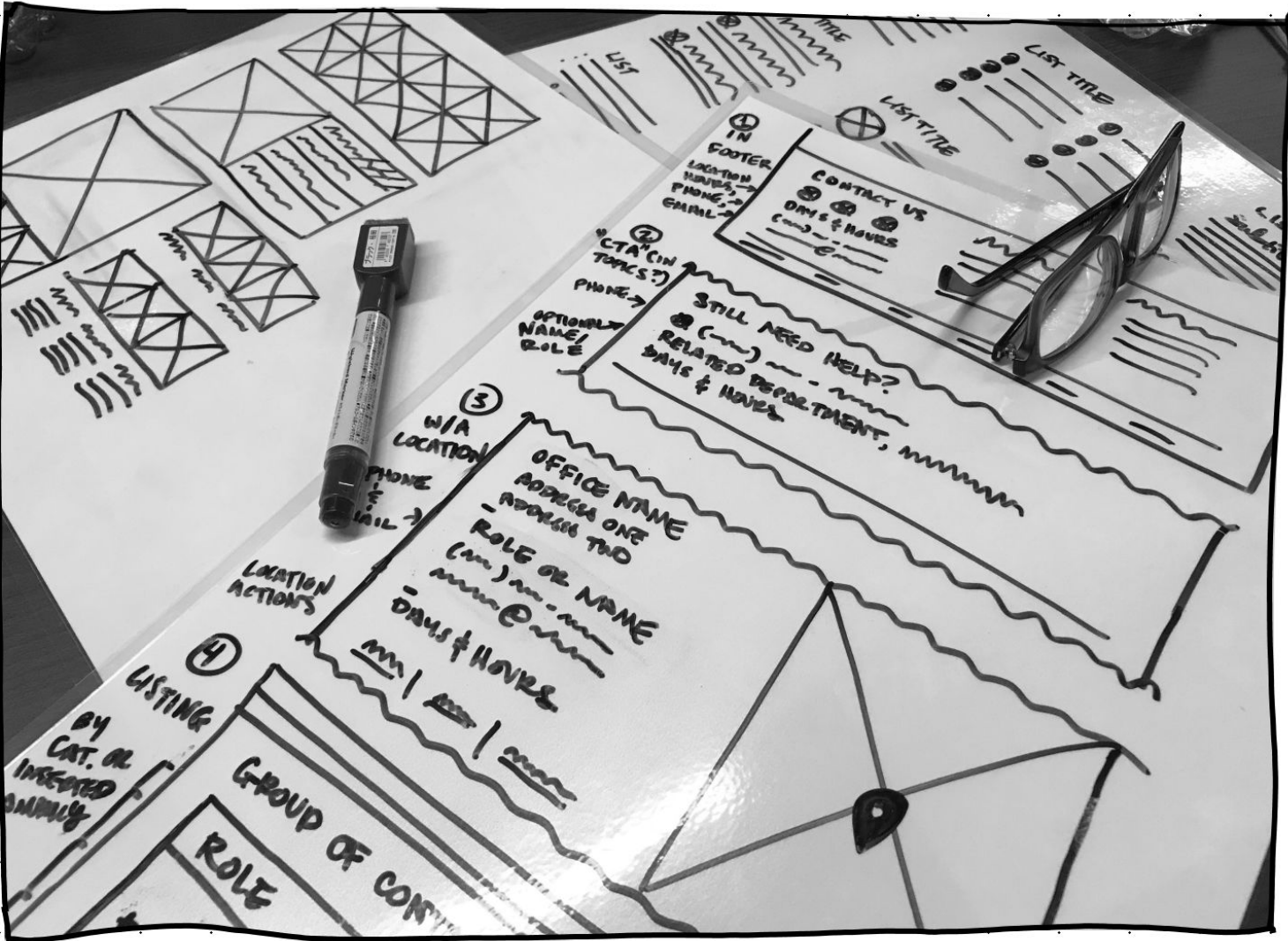
- WIRES -
1. PROMOTE CONTENT YIP'S LIKE
2. STREAMLINE MEMBERSHIP SIGNUP / RENEWAL

WHICH SOCIAL

- WIRES - IMPROVE SEARCH & FILTERS

- POSSESSION MODELS -
CONDENSE / TARGET KEY PERSONAS?
- W/ AUDIENCE START
- MAP TO PAGES
- LOG IN?
UPON DATE LOGIN
- INCL. MEMBERSHIP

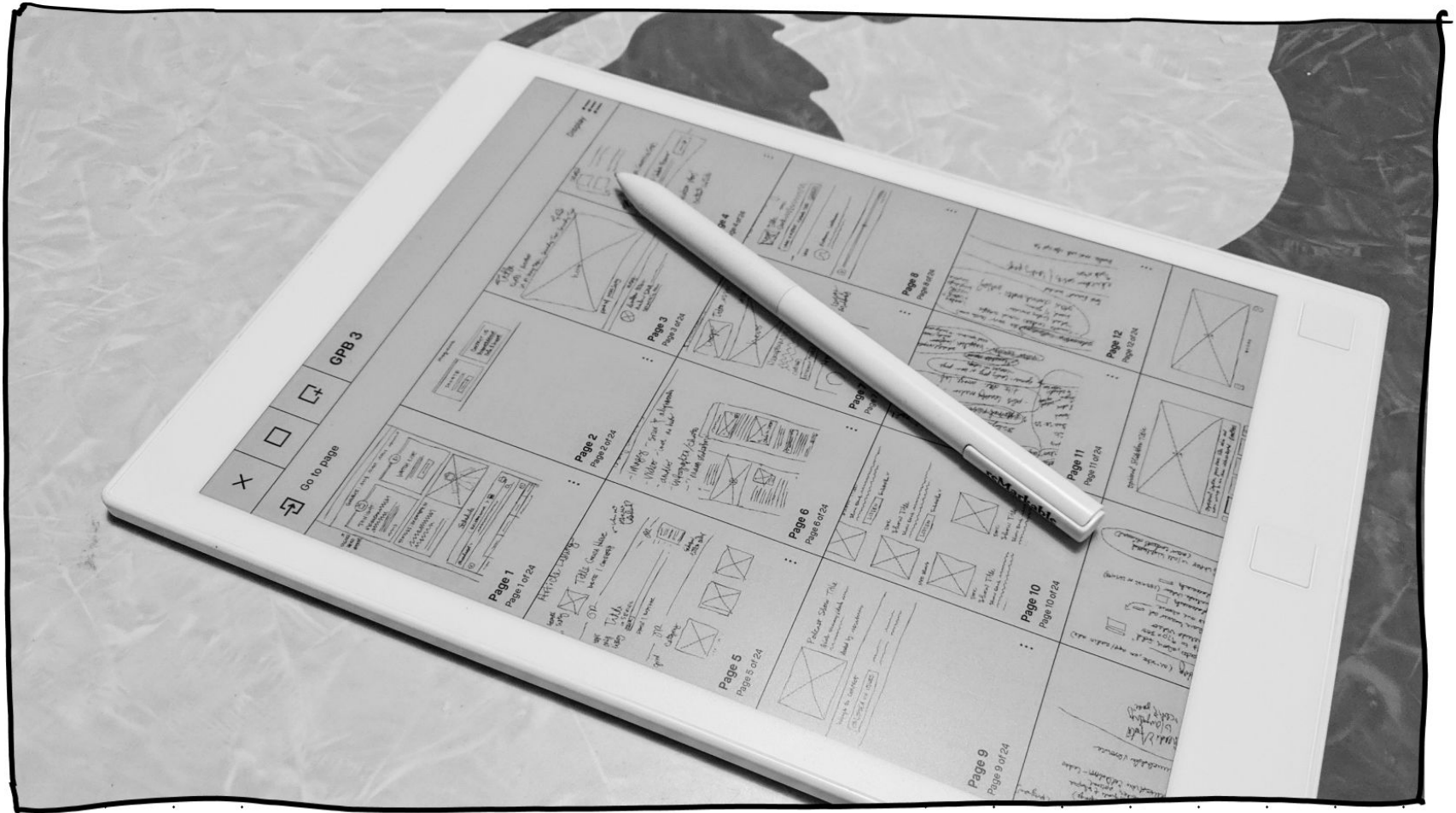
1/3 STUDENTS
TARGET ON HOME, etc...
PROMOTE VOTING?
WIN CLEANER







ReMarkable



Figma

GPB - Wireframes - Figma

figma.com/file/y15srq6xuidmKDaHEJUG3i/GPB--Wireframes?node-id=524%3A0

GPB / GPB - Wireframes

Layers Assets Mars: Articles ...

Pages

- Mars: Articles & Blog Post Wires
- Mars: Podcast Wires
- Mars: Misc. Component Wires
- Mars: Ads
- Rectangle
- Rectangle

NOTES

- Promo: Show or series
- Group 3
- News: Article Listings, Screensho...
- News: Article Listing Variations
- News: Article, Robust
- News: Article, Simple
- News: Blog Post
- Blog
- Article
- Articles

News: Ardele Lisang Variadens

News: Ardele, Rebase

News: Ardele, eimele

Comments

Earlier

Mars: Podcast Wires

2

Megh, Marissa, 2 months ago

My thought for this that there is a designed header area since it is different from Orchard.

Then from the Video hero through where the authors are listed is a field that has wysiwyg options as embeds like video, audio, slides, infographic, etc

The bottom area would be optional reference fields for them to add related stuff, blocks from a set in a controlled way.

tdr; I think news article is a no with a template, not layout built 2 replies

Unattached Comments

4

Megh, 3 months ago

Body content embed content I <http://orchard.gorgia.gov/...> <http://pages.topic.page-embed>

Marissa Epstein

Cancel Post

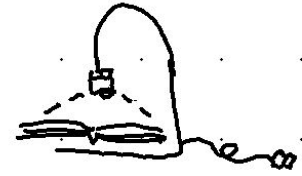
I have a question about this area, 😊

Next in vertical author collection

REMOTE TOOLS:

- Google Meet / Slack Call
- Dropbox Paper Doc
- Google Drive / Dropbox / photo album
- Slack again

USB Document Cameras



hue hd (red) usb camera for windows and mac

\$72.74 (8 Offers)



Epson DC-21 Portable Document Camera with Freeze & Capture Buttons

\$659.94 (2 Offers)



(super - quick)

CASE STUDY

Georgia.gov

BIO/CONTACT

OPTIONAL

4 Bio Category ▶


JANE DOE

JANE DOE

Job Title


Staff (Type)

Contributor



GET IN TOUCH

Organization Office • Phone • Email



Biography goes here ~~~~~

~~~~~

~~~~~

...READ MORE

OPTIONAL

PTD
CONTENT
OR
CHOOSE
MANUALLY
↳

LEGISLATURE

~~~~~

~~~~~

~~~~~

~~~~~

~~~~~

MORE

PRESS RELEASES

~~~~~

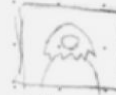
~~~~~

~~~~~

~~~~~

~~~~~

MORE



JANE DOE
Job Title

Short bio ~~~~~
~~~~~ MORE



JANE DOE - Job Title

Truncated bio goes  
here like this... MORE



~~~~~

~~~~~

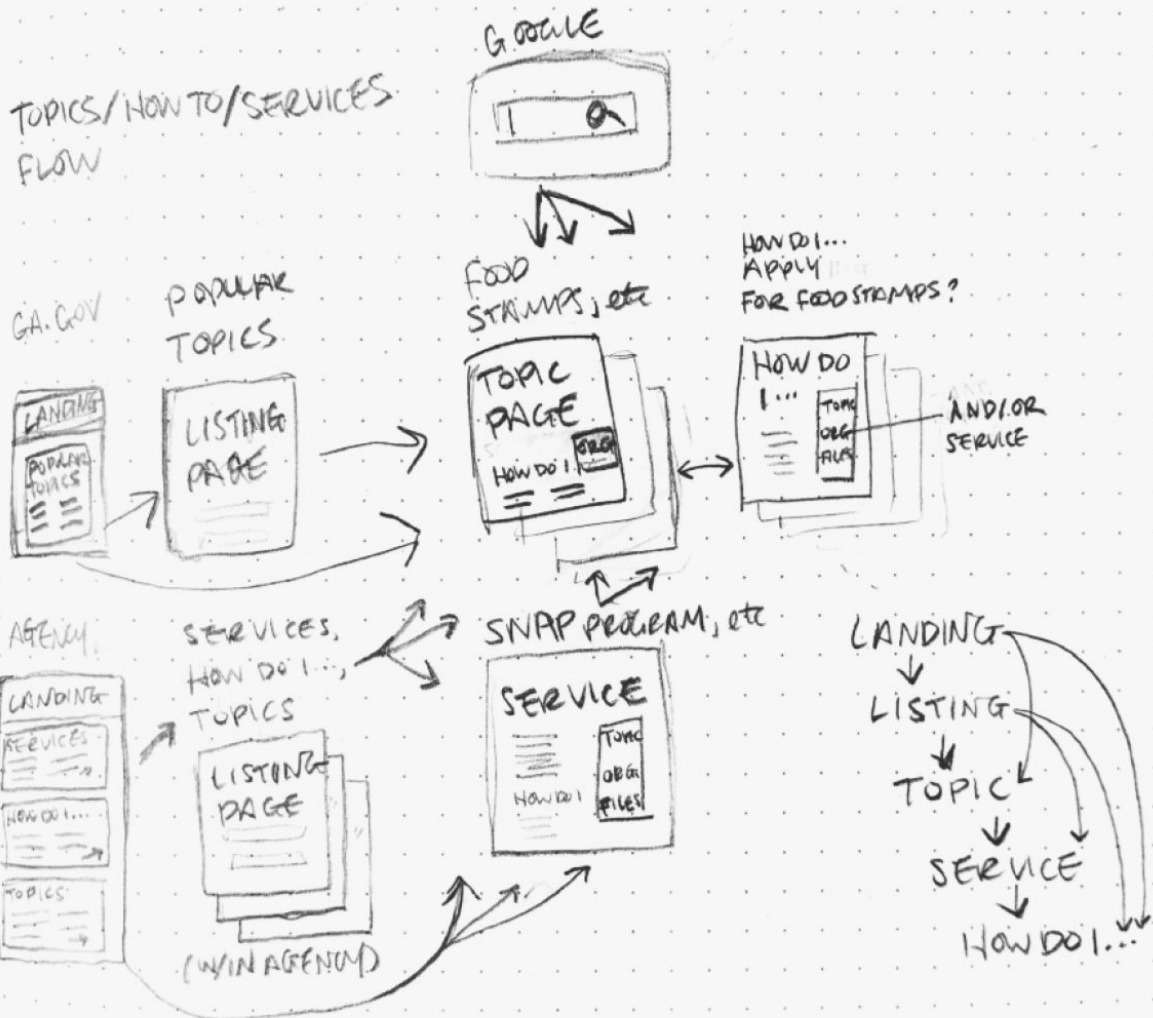


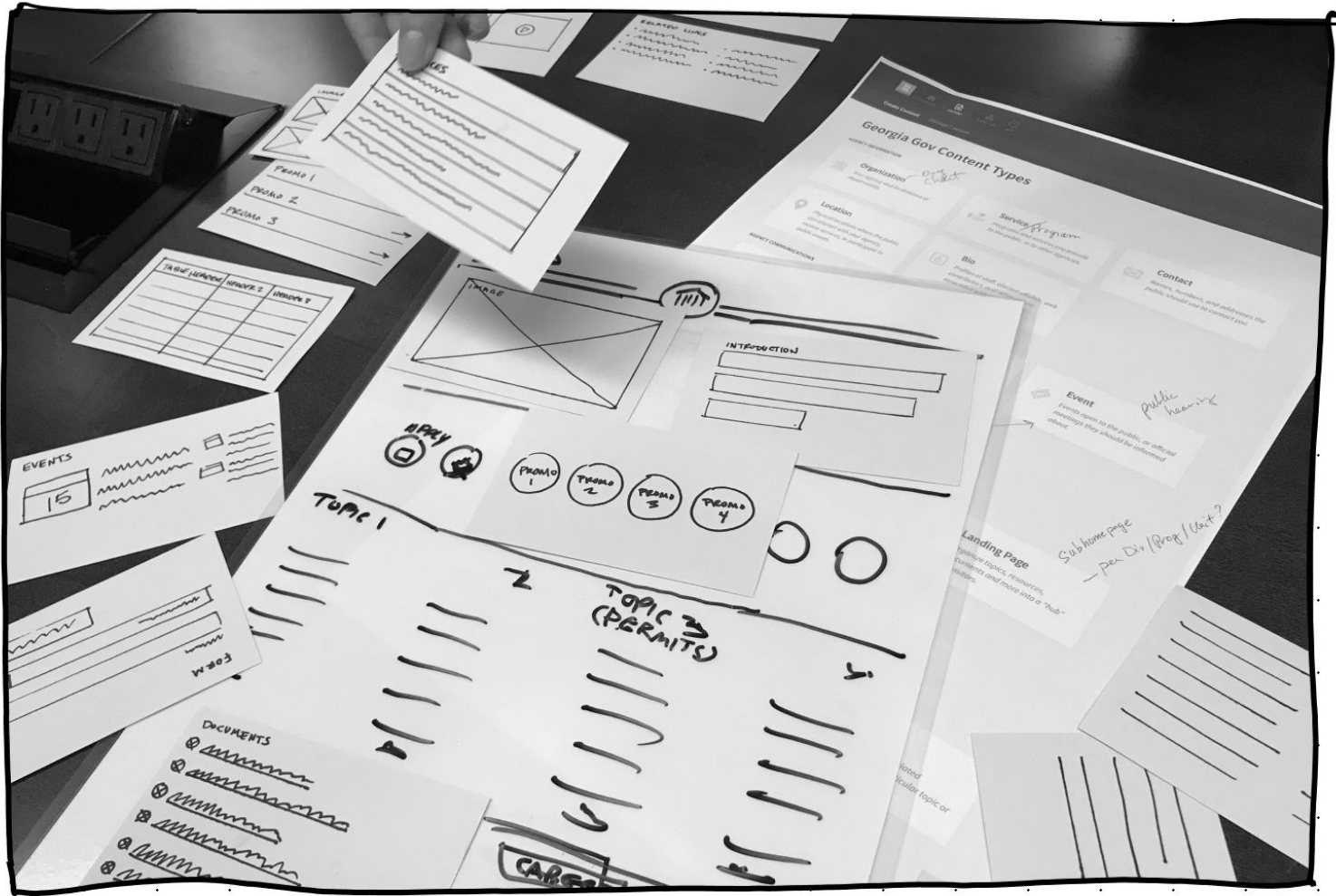
~~~~~

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# TOPICS/HOW TO/SERVICES FLOW





IN CONCLUSION...



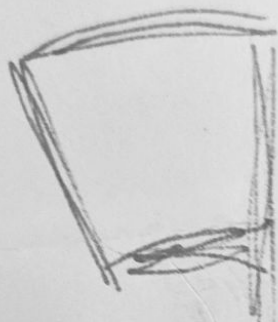
DO  
YOUR  
THING

DO  
YOUR  
TEAM'S  
THANK

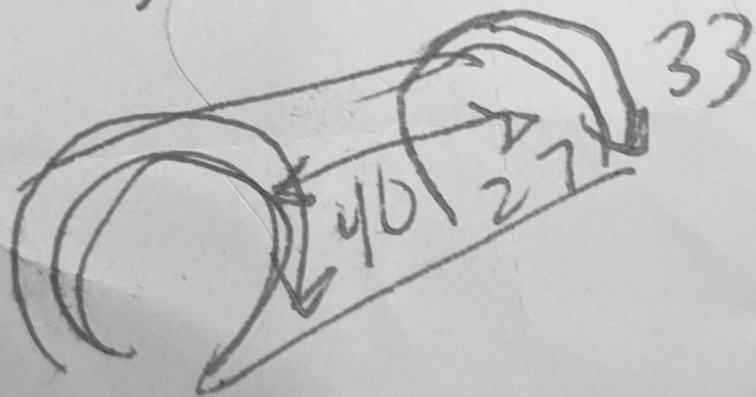
SKETCHING ISN'T  
JUST FOR WIRES...



PLATE  
POSITION



40 x 27









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THANKS!



Questions?

Please evaluate!