



Holistic Development and Operations Environments

#HDOE

IT OPERATIONS MANAGER

Janne Koponen



Helsinki • Finland



+358 44 286 6035



janne.koponen@wunder.io



@tharnakus

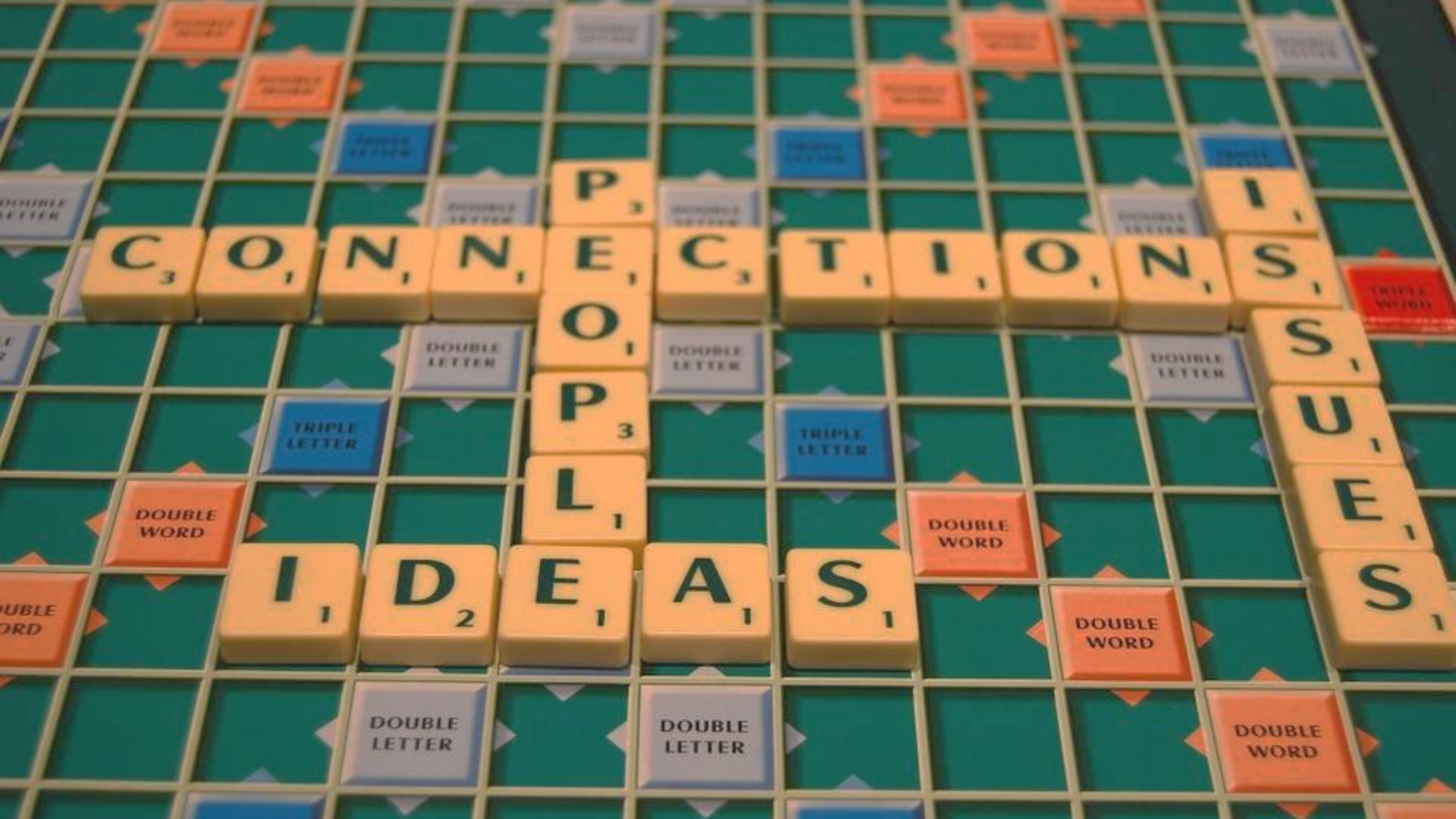


**The whole is greater than
the sum of its parts.**

Aristotle







C₃ O₁ N₁ N₁ E₁ C₃ T₁ I₁ O₁ N₁ S₁

O₁
P₃
L₁

I₁ D₂ E₁ A₁ S₁

S₁
U₁
E₁
S₁

DOUBLE LETTER

DOUBLE LETTER

DOUBLE WORD

DOUBLE WORD

TRIPLE LETTER

TRIPLE LETTER

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TRIPLE WORD

Three cupcakes are arranged on a dark background. The top-left cupcake has a dark chocolate swirl on top. The top-right cupcake has a swirl of light pink frosting. The bottom-center cupcake is in sharp focus, showing a swirl of light-colored frosting topped with several pieces of golden-brown, nut-like toppings. The word "BENEFITS" is overlaid in white, bold, sans-serif font across the middle of the image.

BENEFITS

"If you broke down everything you could think of that goes into riding a bike, and then improved it by 1%, you will get a significant increase when you put them all together."

- *Sir Dave Brailsford*



A black and white photograph of two cyclists racing on a road bike. The background is heavily blurred, suggesting high speed. The cyclists are in a low, aerodynamic position. The text 'MARGINAL GAINS' is overlaid in the center in a bold, white, sans-serif font.

MARGINAL GAINS

1 %

COMPOUND INTEREST



$$1,01^{365} = 37,8$$



MEASURE

Keep the feedback loop short



Fail fast & learn from it



**“Toyota employees
create more than
1,000,000 process
improvement ideas
every year.”**





“If you completely ignored your goals and focused only on your system, would you still get results?”



What & How

- Integration
- Automation
- Workflows
- Best practises
- Training
- Communication
- Documentation

TEAR DOWN THE WALLS



A close-up photograph of four hands assembling wooden puzzle pieces. The pieces are orange, white, green, and red. The word "INTEGRATE" is overlaid in white, bold, sans-serif capital letters across the center of the puzzle. The background is a blurred grey-blue.

INTEGRATE

Examples

- Support present in sales process
- Maintenance team involved in projects
- These slides



AUTOMATION

Examples

- Deployments marked to monitoring
- Ticketing system - Version control - environment integration
- Status messages to group chat

WunderTools





A close-up photograph of a kitchen. In the foreground, a light-colored ceramic utensil holder is filled with several wooden spoons and spatulas. The background shows a knife rack with various knives, including a large serrated bread knife. The lighting is soft and focused on the utensils, creating a warm, domestic atmosphere.

UNIX PHILOSOPHY

A photograph of a cluttered office or library. The room is filled with wooden shelves that are completely covered with stacks of papers, folders, and books. The shelves are organized into rows, and many of the stacks have small white labels attached to them. In the foreground, there is a desk or table covered with more papers and a large cardboard box filled with rolled-up documents. A wooden chair is visible on the right side of the frame. The overall scene conveys a sense of a vast, unorganized collection of information.

DOCUMENTATION

Recap

- Holistic Thinking
- Change as a process instead of goals
- Small changes accumulate

Questions?



JOIN US FOR
CONTRIBUTION SPRINT
Friday, 29 September, 2017

Mentored
Core Sprint

9:00-18:00
Room: Stolz 2

First time
Sprinter Workshop

9:00-12:00
Room: Lehar 1 - Lehar 2

General Sprint

9:00-18:00
Room: Mall



#drupalsprints





Thank You.

WHAT DID YOU THINK?

goo.gl/XyiXL6